



SERVICE BULLETIN

Notification of Safety Recall P029

11-DEC-12 | No.: SRE12-05 | Section: RECALL | Market: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2012 model year Land Rover LR2 and Range Rover Evoque vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$6,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of 26 2012 model year LR2 and 44 2012 model year Range Rover Evoque vehicles within the listed VIN range are affected in the USA.

- LR2 (LF): CH307897-CH307994
- Range Rover Evoque (LV): CH688094-CH688417

See the list of specific affected VINs on page 3.

DESCRIPTION OF DEFECT

Drivers may report abnormal noise from the rear of the vehicle when driving or when the service brakes are applied. This abnormal noise warns the driver that there is an issue with the vehicles braking system. Should this warning be ignored one or both of the brake caliper bolts may become sufficiently loosened to detach from the vehicle. Should both bolts become detached, the brake caliper may detach from the rear suspension knuckle and impact with the rotating road wheel leading to loss of function of a brake circuit and potential sudden deflation of the associated wheel and tire assembly. Loss of a brake circuit's function or sudden deflation of a tire will lead to an increased risk of a vehicle crash.

AFFECT ON VEHICLE OPERATION

A concern has been identified where customers may report abnormal brake noise from the rear of the vehicle while driving or when the service brakes are applied. This abnormal noise warns the driver that there is an issue with the vehicles braking system. Should this warning be ignored one or both of the brake caliper bolts may become sufficiently loosened to detach from the vehicle. Should both bolts become detached, the brake caliper may detach from the rear suspension knuckle and impact with the rotating road wheel which may lead to the loss of function of a brake circuit and potential sudden deflation of the wheel and tire assembly. Loss of a brake circuit's function or sudden deflation of a tire will lead to an increased risk of a vehicle crash.

ACTION TO BE TAKEN

Retailers must use DDW system vehicle inquiry screen to check for all affected vehicles within the VIN range that are in their control for 'P029' eligibility and refrain from releasing these vehicles for new or used vehicle sale until further instructions are provided. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners. Owner notification is expected to commence in early-January 2013.

△ **NOTE:** Retailers are advised that the use of vehicles within the affected VIN list as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Land Rover recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

STATUS CHECKING / VEHICLE IDENTIFICATION

Retailers must check the disposition of any vehicle by using the DDW system vehicle inquiry screen.

SERVICE PROGRAM

Land Rover is currently in the process of developing a robust repair procedure. A further communication will be sent detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Land Rover apologizes for any inconvenience this may cause.

Safety Recall P029: Affected VIN List

RETAILER CODE / NAME	VIN	RETAILER CODE / NAME	VIN
0111 Plaza Land Rover St. Louis	CH688094	0291 Land Rover Seattle	CH688255
0111 Plaza Land Rover St. Louis	CH688095	0291 Land Rover Seattle	CH688282
0112 Cole European	CH688409	0291 Land Rover Seattle	CH688285
0112 Cole European	CH688417	0291 Land Rover Seattle	CH688295
0121 Land Rover Parsippany	CH307897	0291 Land Rover Seattle	CH688319
0156 Land Rover Hunt Valley	CH688118	0291 Land Rover Seattle	CH688360
0174 Scott Motor Company	CH688283	0292 Land Rover Bellevue	CH307898
0192 British Motor Car Distributors, Ltd.	CH307930	0292 Land Rover Bellevue	CH307907
0192 British Motor Car Distributors, Ltd.	CH307936	0292 Land Rover Bellevue	CH307916
0192 British Motor Car Distributors, Ltd.	CH307937	0292 Land Rover Bellevue	CH307919
0192 British Motor Car Distributors, Ltd.	CH307938	0292 Land Rover Bellevue	CH307994
0192 British Motor Car Distributors, Ltd.	CH307945	0304 Land Rover Tacoma	CH688192
0192 British Motor Car Distributors, Ltd.	CH307952	0306 Land Rover Livermore	CH688413
0192 British Motor Car Distributors, Ltd.	CH307953	0307 Land Rover Monterey	CH688271
0225 Land Rover Winnetka	CH688131	0307 Land Rover Monterey	CH688279
0229 Land Rover Thousand Oaks	CH307920	0307 Land Rover Monterey	CH688375
0229 Land Rover Thousand Oaks	CH307927	0314 Land Rover Newport Beach	CH307910
0229 Land Rover Thousand Oaks	CH307932	0314 Land Rover Newport Beach	CH307912
0237 Land Rover Huntington	CH688167	0314 Land Rover Newport Beach	CH307924
0247 Land Rover Centerville	CH307929	0322 Land Rover Honolulu	CH307908
0261 Land Rover Redwood City	CH307913	0322 Land Rover Honolulu	CH307943
0261 Land Rover Redwood City	CH307928	0332 Royal Land Rover Tucson	CH307900
0266 Land Rover Anaheim Hills	CH688176	0342 Land Rover Fort Lauderdale	CH307934
0266 Land Rover Anaheim Hills	CH688200	0355 Land Rover North Hills	CH688132
0266 Land Rover Anaheim Hills	CH688339	0355 Land Rover North Hills	CH688156
0271 Land Rover Tulsa	CH688099	0355 Land Rover North Hills	CH688158
0271 Land Rover Tulsa	CH688108	0372 Land Rover Spokane	CH688273
0271 Land Rover Tulsa	CH688114	0374 Land Rover Carlsbad	CH688153
0271 Land Rover Tulsa	CH688115	0374 Land Rover Carlsbad	CH688213
0271 Land Rover Tulsa	CH688125	0374 Land Rover Carlsbad	CH688215
0271 Land Rover Tulsa	CH688181	0374 Land Rover Carlsbad	CH688245
0278 Land Rover Rocklin	CH688408	0374 Land Rover Carlsbad	CH688358
0285 Land Rover Larchmont/New Rochelle	CH688155	0374 Land Rover Carlsbad	CH688359
0285 Land Rover Larchmont/New Rochelle	CH688175		
0287 Hornburg Land Rover Los Angeles	CH688367		
0287 Hornburg Land Rover Los Angeles	CH688376		
0287 Hornburg Land Rover Los Angeles	CH688407		