



October 31, 2012

Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington DC, 20590

Dear Ms. Lewis:

Subject: Jaguar Safety Recall J027 (NHTSA Campaign Number TBD) - Fuel Tank Fuel Outlet Flange – Dealer Communication & Parts Alert

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC, is submitting the following dealer communication and parts alert sent to our dealers regarding the above mentioned campaign.

- Service Bulletin -- 7-068USA
- Parts Alert – JA12PA-10

Sincerely,

James C. Patterson
Safety Compliance Engineer
Jaguar Land Rover North America LLC

Attachment



Notification of Safety Recall J027

SERVICE BULLETIN

30-OCT-12 | No.: 7-068USA | Section: RECALL | Market: USA

Jaguar Land Rover North America, LLC has informed the National Highway Transportation Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2010-2012 model year Jaguar XF vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$6,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of 4,195 2010-2012 model year Jaguar XF vehicles within the VIN range R36915 - S47091 are potentially affected.

DESCRIPTION OF DEFECT

A concern has been identified where the fuel tank fuel outlet flange on 5.0L Gasoline engine derivative XF vehicles may crack.

AFFECT ON VEHICLE OPERATION

If a crack is present in the fuel tank fuel outlet flange, drivers will most likely see an Amber Malfunction Indicator Lamp on the Instrument Cluster (check engine light). The driver may also smell fuel odor and in some circumstances with the vehicle static, there could be liquid fuel underneath the rear of the vehicle, which in the presence of an ignition source could lead to a fire.

SERVICE PROGRAM

Jaguar retailers will be instructed to replace the fuel tank fuel outlet flange with a revised design of part.

ACTION TO BE TAKEN

Retailers must use DDW to check for all affected vehicles within the VIN range that are in their control for 'J027' eligibility and refrain from releasing these vehicles for new or used vehicle sale until further instructions are provided.

△ NOTE: Retailers are advised that the use of vehicles within the affected VIN list as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

A further communication will be sent, once the necessary parts have been procured and are ready for distribution, detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar apologizes for any inconvenience this may cause.



C2Z10550 Fuel Tank Flange - Scrap Notice

**PARTS
ALERT**

25-OCT-12 | No.: JA12PA-10 | Section: ADMINISTRATION | Market: CAN / USA

Please be advised that all Jaguar retailers are requested to quarantine and scrap all inventory of C2Z10550 Fuel Tank Flange. These flanges have been superseded to C2D25076 and the previous condition must not be installed on a vehicle.

- Unipart requests that retailers submit an RC DY (Recalled Goods Discrepancy) by November 16th, 2012
- In the Customer Comments field, enter "Request Field Scrap" and reference "ALERT JA12PA-10"
- Enter \$10 in the "Landed Cost" field (this will not be used for credit purposes, but will force the system to "reject" the claim temporarily)
- The claim will now have an "RH" rejection reason and show "Pending Adjudication"
- Please contact your AMM to authorize the scrap
- Upon receipt of the AMM's signed approval to scrap, fax the paperwork (Returns order number and AMM approval) to the Unipart Reverse Logistics Coordinator at 201-818-9816 no later than November 30th, 2012
- Credit will be issued upon approval of the claim

Please contact the Unipart DOC team at 888-524-3577, Option #1 with any questions or concerns.