

SERVICE BULLETIN



M-1333

October 23, 2012

M1333: 2012-2013 VRSCDX MODELS LICENSE PLATE BRACKET MOUNTING (SAFETY RECALL CODE 0148)

Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on all 2012 and certain 2013 VRSCDX model motorcycles. The License Plate Bracket Assembly may lose retention to the rear fender, allowing the bracket to contact the rear tire. Contact with the rear tire could rotate the license plate bracket, possibly damaging the rear brake line. This may affect rear brake performance.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0148) to remedy this defect. As required by law, you may sell but NOT DELIVER any affected motorcycles to your customers until the recall is performed.

See **Required Dealer Action** to perform the recall service.

Motorcycles Affected

This recall applies to all 2012 and certain 2013 VRSCDX model motorcycles. A VIN list specific to vehicles is available via h-dnet.com. This list may be found by following this path: h-dnet.com/Service/Safety Campaign and Product Campaign/Safety campaign and Open VIN lists. Select campaign 0148 to view VIN list.

NOTE

If the vehicle does not appear on your dealer VIN list, refer to Vehicle Information link to verify if vehicle is affected.

Markets Affected

This recall bulletin affects all markets.

Customer Notification

In accordance with Federal regulations administrated by NHTSA, Harley-Davidson Motor Company, Inc. will send a letter to registered owners of affected products in the United States notifying them of this safety-related condition and instructing them to contact their dealer for the replacement service. A sample of the customer letter is attached. Customers outside the United States market may receive this notification through other means. To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to delivering, renting or leasing those vehicles. If you are not sure that a safety recall has been completed on a particular motorcycle, check the recall records available on TALON and h-dnet.com.

NOTE

Because only registered owners will receive notification from us, we request that you contact any owners of vehicles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with names, addresses and VINs as soon as possible to enable us to mail them an owner's letter, as required in the U.S. market by the National Traffic and Motor Vehicle Safety Act (as amended).

Ordering Information: U.S. Market

Recall kits (Part No. 91500062) will be made available to order on or before the week of October 29, 2012. All kits will be shipped no charge, transportation paid via UPS1.

Table 1. Recall 0148 Kit Part No. 91500062 Contents

Part Number	Description	Quantity
3798M	Fastener	2
6971	Washer	2

Upon completion of the recall on any vehicle, be certain to follow the instructions listed under **Credit Procedure** and submit your recall claims promptly.

Ordering Information: Non-U.S. Market

Upon completion of the recall on any vehicle, be certain to follow the instructions listed under **Credit Procedure** and submit your recall claims promptly.

Contact your local Harley-Davidson service area representative for authorization, ordering and return instructions.

Required Dealer Action

1. Confirm via h-dnet.com that motorcycle is affected by recall.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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NOTE

To view a video of this procedure, click here: https://www.h-dnet.com/dp/wps/myportal/h-dnet/AVDetail/?WCM_GLOBAL_CONTEXT=/h-dnetcontent/hdnet/videoaudio/departments/service/recall0148vrscdxlicenseplatebracketxml&=Service.

2. See Figure 1. Remove the two rear mounting fasteners (2).
3. Clean fasteners.
4. Apply Loctite 243 Medium Strength Threadlocker and Sealant (blue) or equivalent.
5. Install fasteners in rear mounting holes. Tighten to 9.7-20.3 **in-lbs** (1.1-2.3 Nm).
6. Remove the two front mounting fasteners (1). Do not reuse fasteners.
7. Apply Loctite 243 Medium Strength Threadlocker and Sealant (blue) or equivalent to two fasteners from recall kit.
8. Install fasteners and washers from recall kit in front mounting holes. Tighten to 9.7-20.3 **in-lbs** (1.1-2.3 Nm).

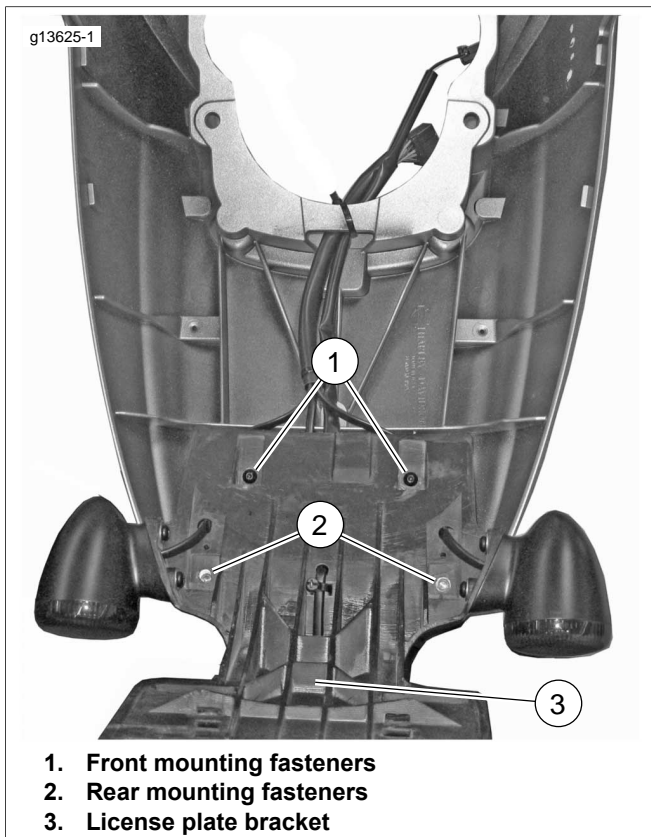


Figure 1. License Plate Bracket (rear fender removed for clarity)

**Credit Procedure:
Talon/h-dnet.com/Lightspeed Warranty
Claim Users**

For each vehicle serviced, file an electronic recall claim using the following table:

Table 2. Safety Recall Code 0148

ITEM	DATA
Claim Type	SRC
Problem Part Number	4863M
Quantity	Leave Blank
Primary Labor Code*	2669
Time*	0.3
Customer Concern Code**	0148
Condition Code	9981
Replacement Part No.	91500062
Quantity	1
* Time includes compensation for Loctite.	
** These items may need to be downloaded to your system.	

Upon receipt of the properly completed claim, you will be credited for labor time for performing the safety recall procedure plus appropriate market administrative time. The safety recall record will be updated by HDMC. Each vehicle safety recall completion must be filed on an individual claim. Please do not submit additional events on these claims.

Credit Procedure: H-D SAP Dealers

Complete an electronic campaign claim referencing this service bulletin number. For each vehicle serviced, fill in the rest of the claim as follows:

Table 3. Safety Recall Code 0148

ITEM	DATA
Claim Type	Recall Claim
Fix ID - Found in Recall Number	C
Problem Part Number	4863
Customer Concern Code*	0148
Condition Code	9981
Upon receipt of the properly completed recall claim, you will be credited 0.3 hours plus the appropriate market administrative time.	
* These items may need to be downloaded to your system.	

Credit Procedure: All Other Warranty Claim Users

For each vehicle serviced, file a claim supplying all necessary information as follows:

- **Dealer Number**
- **Repair Order Number**
- **Claim Date**
- **Campaign Number (0148)**
- **Fix ID (C)-Corrected-0.3 hrs.**
- **Full seventeen character VIN**

Upon receipt of the properly completed recall claim, you will be credited for labor time for performing the safety recall procedure plus appropriate market administrative time. The safety recall record will be updated. Each vehicle recall completion

must be filed on an individual claim. Please do not submit additional warranty events on these claims.

Part Return Information: U.S. Markets

Upon submitting a properly completed recall claim, you will be credited for labor time for performing the safety recall procedure. Credit for the kits is not issued as they are sent free-of-charge to the dealers. Hold all replaced parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.

Part Return Information: Non-U.S. Markets

Upon submitting a properly completed recall claim, you will be credited for labor time for performing the safety recall procedure. Credit for the kits is not issued as they are sent free-of-charge to the dealers. Hold all replaced parts for 60 days or the specified warranty part hold time for your market.