

## View Message

Sent on	10	05	2012	Expires on	10	19	2012
From	American Honda Parts & Service Division, Campaign Administration						
Subject	Stop Sale/Safety Recall: 2002-2006 CR-V Power Window Master Switch						

DATE: October 5, 2012

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2002-2006 CR-V Power Window Master Switch

On October 4, 2012, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for some 2002-2006 CR-V units. Any used units in dealer stock must be inspected and repaired per S/B 12-067 prior to sale. **Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin customer notification on or about November 2, 2012.

Note: Affected vehicles should not be sold until the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

#### Basic Problem

Under severe conditions, water or other liquid may enter the driver's window and reach the power window master switch on the door panel. Liquid in the switch can damage the switch's printed circuit board, causing the switch to fail. In rare cases, the damaged printed circuit board creates a short circuit that overheats the switch connectors and melts them, leading to a possible fire.

All affected vehicles will require inspection of the power window master switch. Switches that do not show signs of melt or burn damage and that have regular resistance readings will have butyl tape and a plastic skirt applied to the problem areas to insulate the switch from possible future water intrusion. Switches that exhibit melt or burn damage or high resistance will require replacement of the power window master switch.

#### Campaign Information

A preliminary version of Service Bulletin 12-067 was posted to ISIS October 5, 2012, and the final version including an example of the customer notification is expected to post by October 17, 2012. Customer mailings are currently scheduled to begin on or about November 2, 2012.

#### Parts Information

Butyl tape/skirt kits and power window master switch replacement kits can be ordered through normal procedures. Refer to S/B 12-067 for parts information. In very rare cases, a replacement door harness may also be required. Replacement harnesses can only be obtained through Tech Line; please see S/B 12-067 for procedure details.

#### Warranty and Repair Information

Warranty and repair information is detailed in the preliminary version of S/B 12-067, which has been posted on ISIS as of October 5, 2012.

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