

Recall Notice

Recall #M-0009: Mako 18 LTS EZ Loader Trailer Capacity

Condition: Trailer May Require Capacity increase

Models Affected: EZ Loader Mako 18 LTS Trailers

Trailers manufactured between January 8, 2009 and June 6, 2011.

Labor Code & Time: B81 2 HRS Weigh Package – PASS

B82 3 HRS Weigh Package – AXLE INSTALL NO BRAKE

B83 4 HRS Weigh Package – AXLE INSTALL BRAKES

Recall Information

DESCRIPTION OF CONCERN:

It has been determined that incremental weight increases over a period of time in the production process of some Mako 18 LTS boats may result net loads greater than the net load capacity of the EZ Loader trailer sold with the boat package. Loads in excess of the posted capacity of the trailer can result in excessive or irregular tire wear.

There are no known defects in subject boats or trailers affected by this recall. This is a weight capacity concern.

We have sent this notification in the interest of consumer safety and continued satisfaction with our products and in accordance with Title 46 United States Code Chapter 43, Sec 4310.

VERIFICATION PROCESS:

Weigh the boat package as specified in this bulletin to determine if corrective action is required.

CORRECTIVE ACTION:

Corrective action, if required, for this condition is replacement of the trailer axle assembly and wheel/tire assemblies. Brakes may be required to be added to certain units depending on individual states' requirements. Brake upgrades will be provided at no expense to the owner or dealer in these specific circumstances.

You may also contact Tracker Marine Group Warranty Department at 866-378-2529.

CONSUMER NOTIFICATION:

All warranty registered retail consumers that have purchased trailers with the affected production dates (have been/will be) notified of this recall by first class mail. If you are aware of any affected units that have been sold, but not warranty registered, please notify our warranty department to pursue corrective action.

**PLEASE READ THE ENTIRE INSTRUCTION SET BEFORE
PROCEEDING WITH ANY CORRECTIVE ACTION**

It is important to stress to retail consumers there are no known defects present in the boat or trailer. This recall is the result of non-compliance regarding the weight of the total package.

Visually inspect the trailer prior to securing the trailer on a jackstand.

Begin this process only after the following safety precautions have been followed if jacking up the trailer is required.

- It is recommended to have the trailer on a smooth and level concrete or asphalt surface to perform the corrections.**
- Jack up the trailer using a jack of adequate capacity to lift the package. Chock the opposite wheel fore and aft if only jacking up one side.**
- Secure the trailer on a jackstand of adequate capacity to support the package.**
- When jacking and using jackstands, place them to clear wiring, brake lines, and suspension parts.**

Recall Summary

The goal of this process is to determine if the Mako 18 LTS boat/trailer package weight requires a higher capacity axle to meet the required gross vehicle weight rating and load carrying capacity of the trailer. The process is summarized below.

- **Confirm the boat package weight**
- **Provide weight verification to Tracker Marine Group**
- **Determine if trailer requires higher capacity axle and brakes as required by resident state laws**
- **Replace axle as needed**

This instruction set contains a detailed axle replacement process and other instructional information as well as other correspondence pertinent to the recall.

In the interest of keeping the instruction set as concise as possible, much of this information is provided by clicking a link to view the document or process as needed. Links for the documents listed below are provided in the link index on the next page for the convenience of our dealers.

Document list to access from link index:

- **Copy of retail customer notification letter**
- **Copy of dealer notification letter**
- **Copy of GVWR Certification Document**
- **Affected serial number list**
- **Weight verification form**
- **EZ Loader axle replacement process**
- **Brake bleed process**
- **Link to send email to Tracker Marine Group**

LINK INDEX

All links in this instruction set are identified by an orange box. There are links in the instruction set to navigate back to this page as a convenience.

Informational Documents

Click here to view **CUSTOMER NOTIFICATION LETTER**

Click here to view **DEALER NOTIFICATION LETTER**

Click here to view **GVWR CERTIFICATION DOCUMENT**

Recall Process

Click here to view the **AFFECTED SERIAL NUMBER LIST**

Click here for **PDF WEIGHT VERIFICATION FORM**

Click here for **EXCEL WEIGHT VERIFICATION FORM**

Click here for **AXLE REPLACE PROCESS**

Click here for **BRAKE BLEED PROCESS**

Click here to **SEND EMAIL TO TMG COMPLIANCE**

RECALL INSTRUCTION SET

To determine if the trailer requires an axle upgrade the boat package must be weighed at a certified scale to obtain an accurate total package weight. The package can be weighed at any certified scale. If there is not a scale readily available, the following address is provided to assist locating one.

The nearest certified CAT scale can be located at this webpage.

<http://www.catscale.com/>

Tracker Marine Group is not endorsing use of this company's products or service. This is being provided as a resource tool for our dealers' convenience.

STOCK UNITS

Stock units will be weighed rigged with 1 crank battery and the fuel tank EMPTY OF FUEL. The maximum allowed weight for this configuration is 2249 LBS.

RETAILED UNITS

Retail customer's package will be weighed as rigged with all accessories attached to the boat remaining in place. All compartments will be empty of any stowed gear not directly attached to the boat. The fuel tank shall be FULL OF FUEL. The maximum allowed weight for this configuration is 2449 LBS.

- **Dealer must retain the weigh ticket from the certified scale and submit a digital picture or scanned image of the weigh ticket.**
- **The dealer will fill out the weight verification form in full and submit the weigh ticket and weight verification form by clicking the specified link to create an email to Tracker Marine Group (TMG). This email will serve to notify TMG that a trailer has either passed the weight verification test or requires an axle kit to bring it into compliance.**
- **The weight verification form will be provided as an Excel spreadsheet and in PDF format. Figure 1 on the next page is a sample of the form.**

For dealers that have Excel, this is the preferred format to speed up processing of data sent to TMG. The information can be entered into Excel and sent as an attachment or can be copied and pasted directly into the body of the email.

The PDF form can be filled out and printed. It can then be faxed or scanned. If faxing the form, fax to 417-873-5036 to the attention of “TMG Compliance”.

EZ LOADER 18 LTS WEIGHT VERIFICATION

WEIGHT VERIFICATION FORM

DEALER #	
DEALER NAME	
CONTACT (FULL NAME)	
BOAT SER #	
TRAILER SER #	
MOTOR SER #	
MOTOR HP	
# OF BATTERIES	
TROLL MOTOR (Y or N)	
COMPARTMENTS EMPTY	YES
FUEL TANK FULL or EMPTY	
WEIGHT	

CONFIRM ALL COMPARTMENTS ARE EMPTY

Fuel tank should be **EMPTY** for stock units and **FULL** for retailed units.

Weigh package at certified scale and provide picture of weigh ticket.

SHIPPING INFORMATION IF AXLE REQUIRED

DEALER #	
DEALER NAME	
CONTACT (FULL NAME)	
STREET ADDRESS	
CITY, ST, ZIP	
TELEPHONE #	

BRAKE REQUIREMENT

Does customer's state of residence require brakes on trailers over 3000 LB GVWR?

Figure 1

[Click here for link index to access Weight Verification Form](#)

For units that pass the weight verification, type or paste the trailer serial number in the subject line with the word "PASS" as shown in the sample format below.

"PASS 1ZEVAAXXXXXXXXXXXXXX"

Submit the weight verification form and the weigh ticket and file a warranty claim using Labor Code B81.

For units that do not pass the weight verification, type or paste the trailer serial number in the subject line with the word "AXLE" as shown in the sample format below.

"AXLE 1ZEVAAXXXXXXXXXXXXXX"

Submit the weight verification form and the weigh ticket. If the customer's trailer DOES NOT have brakes, but their state of residence requires brakes as a result of this capacity increase, advise TMG of this requirement in the email. Otherwise a non-brake axle kit will be provided. Trailers equipped with brakes from the factory will be provided a brake axle kit.

Dealer will provide dealer number, contact name, telephone number, and shipping address.

Use Labor Code B82 or B83 as is appropriate for the warranty claim.

The axle replacement process as provided by the trailer manufacturer, EZ Loader Trailers. [Click here for link index.](#)

A “GVWR Certification Document” for units requiring an axle kit will be provided to be kept with the title and/or registration information of the trailer. This document will state the new GVWR and load capacity rating.

[Click here for link index to view GVWR Certification Document](#)

ATTENTION
THIS LABEL AMENDS THE GVWR INFORMATION ON THE
ADJACENT CERTIFICATION LABEL
THE GVWR AND LOAD CARRYING CAPACITY HAS BEEN INCREASED TO THE
WEIGHT RATING SHOWN BELOW

CAPACITY: 1225 KG (2700 LB) GVWR: 1551 KG (3420 LB)

Figure 2

In addition to the certification document, the certification label as shown in Figure 2 will be mailed to the contact name provided by the dealer to be placed on the trailer frame as shown in the axle replacement process.

Axle kits consist of the following:

- Complete axle assembly based on requirement of brakes
- Hardware kit
- 2 Tire/wheels (3 if shipped OEM with a spare)
- Actuator and hardware for non-brake conversions

Kits are shipped via UPS pre-paid ground at NO EXPENSE to the dealer. Submission of Weight Verification Form will serve as a request for an axle kit as needed.