

[Next Unread Message](#)**View Message****Sent on** 08 31 2012 **Expires on** 09 14 2012**From** Parts and Service Division**Subject** Stop Sale/Safety Recall: 2007-11 Element Trailer Hitch Harness

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2007-11 Element Trailer Hitch Harness

On August 31, 2012, American Honda will notify NHTSA of a **Stop Sale** order and **Safety Recall** for all 2007-11 Element units equipped with a genuine Honda accessory trailer hitch kit. Any new or used units with the trailer hitch kit installed in dealer stock must be inspected and, if necessary, repaired prior to sale. **Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin customer notification on or about September 20, 2012.

Note: Affected vehicles should not be sold until the inspection and, if necessary, repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

Due to an error during manufacturing, some accessory trailer hitches may have been produced with two of the wiring terminals in an incorrect position, which may cause the trailer turn signals to operate only when the brake pedal is depressed.

All affected vehicles with the accessory hitch installed will require application of a 4-pin circuit tester (mailed to your dealership on August 30, 2012) to determine if the harness is correctly or incorrectly wired. Vehicles that exhibit incorrect wiring will need to have the terminals switched to ensure correct operation.

Campaign Information

A preliminary version of Service Bulletin 12-057 was posted to ISIS August 31, 2012, and the final version including an example of the customer notification is expected to post by September 14, 2012. Customer mailings are currently scheduled to begin on or about September 20, 2012.

Parts Information

A 4-pin circuit tester was distributed to your dealership on August 30, 2012. Please refer to S/B 12-057 for additional tool and required material information.

Warranty and Repair Information

Warranty and repair information is detailed in the preliminary version of S/B 12-057, which has been posted on ISIS as of August 31, 2012.

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