



Michael A. Berardi
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

August 24, 2012

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD Advance Notice – Safety Recall 12S38
Certain 2013 Model Year Ford F-53 Motorhome Vehicles
Replacement of Steering Gear Bracket Fasteners

AFFECTED VEHICLES

Certain 2013 model year Ford F-53 Motorhome vehicles built at the Detroit Chassis Plant from July 10, 2012 through July 13, 2012. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on August 24, 2012.

REASON FOR THIS SAFETY RECALL

In the affected vehicles, the steering gear bracket may have been secured with nuts that may damage the bolts due to an incompatibility between the installation torque and the nut finish. This condition could result in fatigue fracture of the bolt and increase the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of August 27, 2012 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery

QUESTIONS?

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

Michael A. Berardi