



Fleetwood RV, Inc.
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IMPORTANT RECALL INFORMATION #120813FRV

August 2012

**TO: ALL FLEETWOOD RV DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #120813FRV:
DIESEL FUEL INTAKE LINE INSPECTION ON
MODEL YEAR 2013 EXCURSION**

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Fleetwood RV, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2013 Excursion Class A motor homes.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is attached for your information.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, a threaded fastener installed on the turn shaft of the slide-out mechanism may come into contact with a portion of the diesel fuel fill hose while the turn shaft is rotating. If the fastener makes contact with the fuel fill hose, there is a possibility that it will abrade the fuel fill hose and cause a leak. Leaking fuel, in the presence of an ignition source, may lead to a fire.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached Recall Service Bulletin # 120813FRV prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request through e-FDN. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood RV dealers are required to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood RV or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Fleetwood RV with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Fleetwood Service Center.

Sincerely,

FLEETWOOD RV, INC.

Attachments: Recall #120813FRV Customer Letter
Recall #120813FRV Service Bulletin