



August, 2012

To: **All Affected US Roadtrek Dealers**

From: **Chris Deakins, Service Warranty & Parts Coordinator**

RE: **Notice of Recall 2012-01 (NHTSA 12V - 395) Thule Awning Mount.**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Motorhomes Inc. has decided that a defect which relates to motor vehicle safety exists in certain Roadtrek 210 model class "B" motorhomes built between Oct. 1, 2010, and Nov. 12, 2011 on GM express van chassis equipped with a Thule Box Awning.

The recall pertains to the aluminum pop rivets used to secure the Thule awning mounting bracket to the motor home sidewall. The rivets may fail allowing the bracket and the Thule awning to come off the motor home while operating the awning.

Corrective action requires removal of the Thule awning from the motor home side wall and stainless steel pop rivets added to the mounting brackets. It should take 1.25 hours to complete the recall.

Detailed instructions and parts required to complete this recall will be provided as requested. To obtain these instructions and parts contact our Service and Warranty department toll free at 1-888-ROATREK (762-3873.) Alternatively you can email parts@roadtrek.com to order in these items, please include your PO number and the last eight digits of the chassis vehicle identification number.

For affected vehicles that are in your inventory or have been sold by your dealership for which we have not received registration, please contact the Service and Warranty department at 1-888-762-3873. You are required to carry out the corrective action, complete and submit the completed recall form prior to vehicle delivery.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience these actions may cause.