From: Bulletin, Technical (NHTSA)
To: RMD.ODI (NHTSA)
Subject: FW: Urgent Information: RCL-12-005 Diavel Side Stand Replacement
Date: Tuesday, August 07, 2012 9:51:35 AM

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From: Ducati North America [mailto:bulletins=ducati.com@cmail3.com] **On Behalf Of** Ducati North America
Sent: Friday, August 03, 2012 11:36 PM
To: Bulletin, Technical (NHTSA)
Subject: Urgent Information: RCL-12-005 Diavel Side Stand Replacement

August 3, 2012

Diavel Side Stand Replacement

Recall Bulletin RCL-12-005

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Campaign I.D. Number: TBA
Transport Canada Safety Recall I.D. Number: 2012-254

Models: MY 2012 and 2013 Diavel (All Versions)

Description of the technical problem:
It has been found that due to a supplier error, a structurally non-compliant side stand containing a possible forging defect has been installed on a batch of 2012 and 2013 Diavel motorcycles. Motorcycle stability could be compromised while resting on the side stand resulting in damage to the motorcycle and a potential hazard to the rider. Additionally, severe deformation of the stand, or breakage could interfere with the side stand's safety switch operation causing the motorcycle to fail to start and/or run properly.

Description of the technical problem solution:
On the involved bikes, replace non-compliant side stand with the new version Part # 55610591D.

Technical solution implementation:
This solution has been implemented in the production line on 06/28/2012 starting from the frame numbers listed in the complete bulletin in the DCS.

Criteria for application of the technical solution on circulating motorcycles:
For the designated frame numbers in the VIN list in the DCS, the motorcycles must be updated.

Customer notification:
Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed in the complete bulletin for your information.

Vehicle allocation:
Prior to owner notification, we will furnish you a list of affected vehicles (See attached Affected VIN List in the DCS).

Limitation on sale or lease of certain vehicles:
Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.

Auto-ship replacement part:
No auto-shipment is required.

Download this complete bulletin in the DCS for repair procedure, warranty claim information, and additional critical details. RCL-12-005

All service related materials referred to in this email as well as VIN lists are located within the Dealer Communication System found at https://dcs.ducati.com/.

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