

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: August 08, 2012
SUBJECT: **Recall 105 - 2007-2009 Santa Fe - SRS PODS ECU Software Update -
TSB# 12-01-020**

Hyundai Motor America is conducting a recall campaign to update the SRS Passive Occupant Detection System (PODS) software on certain model year 2007- 2009 Hyundai Santa Fe vehicles.

Technical Service Bulletin #12-01-020 provides a procedure to conduct this software update

In order to identify only those vehicles affected by Recall Campaign 105, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 105.

A listing of RETAILED VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select: **UNCOMPLETED CAMPAIGN VIN LIST - RETAILED**.

TSB #12-01-020 will be available on Hyundai's Website on August 08, 2012. It contains instructions on performing the service and submitting the campaign claim.

A reprogramming cable required for the update procedure began shipping to all dealers on August 06, 2012 in mailers addressed to the Service Manager. The Technical Service Bulletin describing the service procedure to update the PODS software is enclosed with the reprogramming cable required for the software update.

Customer notification letters will begin mailing in September, 2012 to all affected customers.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA