



CROSSROADS

Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571

NHTSA Recall No. 12V-350
Transport Canada Recall No. 2012 - 225

Safety Recall Notice *Hampton®*

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Crossroads RV, Inc. (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain *Hampton* brand trailers manufactured between June 11, 2009 and November 2, 2010. Other trailer models manufactured by Crossroads Manufacturing, Inc. during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with a defective Atwood furnace. The furnaces have been built with a defective gas control valve. These furnaces are model 8935-III and 8940III series AC units manufactured between May 18, 2009 and March 29, 2012. There exists a potential in the defective units for the gas control valve to stick in the open position which could cause a risk of a fire resulting in personal injury or death. Atwood Mobile Products will be directing this recall.

The remedy is to inspect and replace the gas control valve, if necessary. The replacement parts required for this corrective action are readily available through Atwood Mobile Products. Atwood can be contacted at 1-800-825-4328 or by email at 8900AC@atwoodmobile.com. Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall.

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Janae Kurtz
Assistant Vice President of Operations

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