



SAFETY RECALL NOTICE

TO: All Dealers

Collins Bus Corporation has decided that a safety defect exists in certain Collins, Mid Bus, and Corbeil buses. Accordingly, a recall to address this issue is being initiated effective immediately.

The defect involves the bus side split sash windows, manufactured by Spectal Industries, to include egress windows. The windows may fail due to improper installation or failure of some components.

There are three (3) specific failure modes associated with this Window Defect.

1. Improperly installed retainer bar. The windows are installed from the outside with vertical retaining bars on both sides of the window. A standard split sash window is converted in the factory to an egress window by replacing the front retaining bar with a hinge bar and replacing the rear retaining bar with a narrow retaining bar that allows the egress window to open on the front hinge bar while retaining the adjacent split sash window. Some of these narrow retaining bars may have been improperly installed. This could prevent the egress window from operating properly or cause adjacent windows to not remain secured to the body of the bus (potential noncompliance to FMVSS 217). In the event of an accident where escape from the bus is necessary, passengers may not be able to operate the egress window, preventing the window from being used as an escape route.
2. Insufficient strength of egress window latch connecting rod. The connecting rod for the two latches that secure the egress window from the inside was manufactured with material not suitable for this use and may fail, preventing the egress window from operating properly. In the event of an accident where escape from the bus is necessary, passengers may not be able to operate the egress window, preventing the window from being used as an escape route.
3. Missing or failed window fasteners. Some of the fasteners that hold the window retaining bars may have failed or be missing. If all fasteners on a single retainer bar failed, the window would not remain secured to the body of the bus (potential noncompliance with FMVSS 217), creating the risk of injury for passengers or people outside of the bus.

Owners will be notified by mail about the recall and will be instructed to contact you for inspection and repair. Repairs, if needed, will consist of the installation of the correct window retainer bars, replacement of fasteners, and replacement of egress window connecting rod. Collins Bus Corporation Customer Service will provide the required parts and instructions. The estimated inspection and repair time is 30 minutes per vehicle. There is no cost to owners for this recall.

The attached list identifies buses shipped to you which have not yet been registered to end-users. If you are in possession of any of these buses, please perform the necessary repairs as soon as possible. If a customer has taken delivery of a vehicle included in this Safety Recall, please contact the customer and schedule repairs.

Please be reminded that it is a violation of Federal law for you to sell or lease the buses covered by this notification until this recall has been performed on these buses. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact:

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Sincerely,

Collins Bus Corporation