

TO: «DEALER»  
FROM: Chad Miller – Customer Service: Field Upgrades and Recalls  
DATE: June 2012  
SUBJECT: Recall Notice: **12V-xxx Detroit DD13 EPA10 High Pressure Fuel Line, Pump to Rail**



## **VEHICLE SAFETY DEALER NOTIFICATION – IMPORTANT**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact the National Highway Traffic Safety Administration if their dealer does not remedy the condition within a reasonable time.

### **DEFECT OR NONCOMPLIANCE INVOLVED**

Pierce has determined that a defect exists which relates to motor vehicle safety in certain Arrow XT, Contender Big Block, Dash CF, Quantum and Velocity models that are equipped with Detroit Diesel DD13 EPA 2010 diesel engines.

Detroit Diesel has determined that the pump to rail High Pressure Fuel Line (HPFL) support system on certain EPA 2010 DD13 engines is sensitive to assembly torque and may be damaged during rework on engines intended for emergency vehicle applications.

To remedy the issue Detroit Diesel will inspect the engines affected for loose pump to rail HPFL support brackets, p-clips, or dampers, and for fuel line leaks. The pump to rail HPFL support system on engines with loose or missing mounting components will be replaced with a more robust HPFL support system and new HPFL's will be installed.

Owners are being asked to contact the nearest authorized Detroit Diesel Corporation repair facility to schedule an appointment.

### **VEHICLES INVOLVED**

The vehicles involved were built between August 28, 2010 and March 27, 2012.

Involved vehicles have been identified by Pierce job numbers and are listed on the attached report. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign.

### **DEALER RESPONSIBILITY**

It is the dealer's responsibility to contact the fire departments on the attached list and to encourage the apparatus owner to schedule an appointment for the remedy. Make sure the customer is aware the remedy will be performed by Detroit Diesel without charge.

Sincerely,

A handwritten signature in cursive script that reads "Chad Miller".

Chad Miller  
Customer Service: Field Upgrades and Recalls