



April 25, 2012

“SAFETY RECALL NOTICE”

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

RECALL NO: 12V-173

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*.

Transportation Collaborative Inc has decided to conduct a recall on behalf of the Braun Corporation (Equipment Manufacturer). The defect exists on certain Handicapped accessible School Buses, equipped with Braun Century 2 or Vista 2nd Generation Lift systems and manufactured between November 20, 2006 until September 10, 2010.

The defect involves Federal Motor Vehicle Safety Standard No. 571.403 *“Platform Lift Systems in Motor Vehicles”*. Specifically, the roll stop latch functionality of the Century 2 and Vista 2nd Gen. Lifts may not be compliant because of impact through continued use causing misalignment that may not be mitigated during lift operation or use.

During normal vehicle and equipment operation, the wheelchair lift platform, specifically the outer barrier can become defective, this defect manifests itself when the roll stop latches are no longer capable of restraining the roll stop to prevent wheelchair passengers from defeating or riding over the roll stop. This may be caused by ill maintenance related to damaged part replacement, or product misuse through high-energy wheelchair/scooter impacts.

The consequence of the defect is that the roll stop and latch parts may not operate properly or may become bent or misaligned through impact or continued use, and a wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair/passenger may fall to the ground and sustain injury.

We urge you to bring this vehicle in for servicing on its non-compliant components as soon as possible.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



Transportation Collaborative Inc will be sending out notifications to service your vehicle by inspection of the Lift Platform installation in your vehicle, in the event that the Serial is one of the affected population, then contact TransTech Bus, and we on behalf of the Braun Corporation , will have the appropriate Installation Kit & Repair kit sent to the closest authorized repair facility available for servicing.

The expected out of service time necessary to affect repairs is .5 hours per vehicle, however this may vary due to dealer service scheduling requirements.

Transportation Collaborative Inc will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the installation & repair kits to you directly, or to an authorized repair facility as directed by TCI. Then, you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *"violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied"*.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Customer Support
Transportation Collaborative Inc.

