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Sent on 08 31 2012 **Expires on** 09 14 2012
From Parts and Service Division
Subject Stop Sale/Safety Recall: 2002-03 Civic & 2004-05 Pilot Lighting Switch Harness

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2002-03 Civic & 2004-05 Pilot Lighting Switch Harness Wear

Today, August 31, 2012, American Honda will notify NHTSA of a **Stop Sale** order and **Safety Recall** for some 2002-03 Civic and 2004-05 Pilot vehicles. Any used units in dealer stock must be inspected and, if necessary, repaired prior to sale. **Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin customer notification on or about September 24, 2012.

Note: Affected vehicles should not be sold until the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

Increased resistance between the lighting switch and its wiring harness generates heat at the connector terminals, potentially melting the connector over time. In some cases, this melted connector may cause the low beams to become inoperative.

All affected vehicles will require inspection of the harness connector and switch to determine if melting has occurred. Harness connectors that do not exhibit melting will be repaired. Those that show signs of melting also will be repaired and the lighting switch will be replaced. American Honda expects that only a small number of affected vehicles will require replacement of the lighting switch.

Campaign Information

A preliminary version of Service Bulletin 12-056 was posted to ISIS August 31, 2012, and the final version including an example of the customer notification is expected to post by September 14, 2012. Customer mailings are currently scheduled to begin on or about September 24, 2012.

Parts Information

Harness repair and lighting switch kits can be ordered through normal procedures. Refer to S/B 12-056 for parts information. All vehicles will require the harness connector repair kit. American Honda expects that very few affected vehicles will exhibit melted connectors, please only order lighting switch replacement kits only once the need for replacement has been confirmed.

Warranty and Repair Information

Warranty and repair information is detailed in the preliminary version of S/B 12-056, which has been posted on ISIS as of August 31, 2012.

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