

February 15, 2011

VIA EMAIL & OVERNIGHT MAIL

SAFETY RECALL

Dear Authorized Installer:

This letter follows up on previous communications to you, both in writing and by telephone, regarding the recall of certain Hollandia 700/600 and Hollandia TVS 900 series aftermarket sunroofs.

You are receiving this letter because our records indicate that you have not responded to requests for one or both of the following:

- 1. You have not responded to the records survey or otherwise provided vehicle or vehicle owner information for sunroofs affected by this recall; and/or**
- 2. You have not filed a Defect Information Report with the National Highway Traffic Safety Administration (NHTSA).**

WHAT YOU NEED TO DO

Send ISG your vehicle owner and VIN information. As you know, WPNA has engaged a third-party firm, Impartial Services Group, LLC ("ISG"), to assist with the administration of this recall. If you have not done so already, please provide ISG with the available purchaser's name, address and their vehicle information (make, model, model year and Vehicle Identification Number). Please contact ISG at 1-888-749-8632 if you have any questions about providing these records. Without this information, we cannot provide notice to the affected vehicle owners to have their recalled sunroof repaired. *Your failure to provide this information may subject you to liability for personal injury or property damage.*

If you have not done so already, you must file your Defect Information Report with NHTSA. WPNA has been asked by NHTSA to again inform you that if you installed