



**4-Star Trailers, Inc.**

10000 N.W. 10th St. • Oklahoma City, OK 73127

Date: 3/20/2012

NHTSA Campaign Number: 11E-057

To: All 4-Star Trailers, Inc., Dealers

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Dexter Axle and they will be directed to the nearest service center to have the unit replaced at no charge, if Dexter Axle does not remedy the condition within three (3) days of the mutually agreed upon service date they are instructed on how to contact the National Highway Traffic Safety Administration.

### **DEFECT INVOLVED**

Dexter Axle Company has determined that a condition, potentially involving motor vehicle safety, may exist in vehicles produced by various trailer manufacturers beginning September, 2011 through December 19, 2011.

Dexter Axle was notified by the supplier of the hydraulic pump used in they're electric/hydraulic brake actuator that a quantity of these pumps had not been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable. The electric/hydraulic brake actuator provides braking power to the trailer brakes. Failure of this actuator can result in the loss of braking effort by the trailer.

The remedy will consist of recovery and replacement of potentially defective units. Dexter Axle has contacted those distributors, dealers and OEM's to which the suspected units were sold and immediately replace those remaining in there inventories. For units that have been installed on trailers and sold to consumers 4-Star Trailers, Inc. has supplied Dexter Axle with the vehicle serial numbers of each trailer they believe involved with this campaign, if the serial number provided is



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one of the suspect units, the consumer is directed to contact Dexter Axle and they will be directed to the nearest service center to have the unit replaced at no charge.

### **VEHICLES INVOLVED**

The only trailers subject to this Recall are trailers manufactured on or after September, 2011 through December 19, 2011, which have as a factory added accessory, the covered electric/hydraulic brake actuator. 4-Star will supply you with the vehicle serial numbers of these trailers for your follow-up in insuring that this correction is made, however, you should examine your own records to assure that all customers of these products are notified.

4-Star Trailers, Inc.

By:

Randy McArthur, Sales Mgr.