



Michael A. Berardi
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

March 6, 2012

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD Advance Notice - Safety Recall 12S28
Certain 2011 F-650 and F-750 Vehicles equipped with Air Brakes and Traction Control
Bendix ATR-6 Traction Control Relay Valve Repair

AFFECTED VEHICLES

- Certain 2011 F-650 and F-750 Vehicles equipped with Air Brakes and Traction Control built at the Escobedo Assembly Plant from December 3, 2010 through December 20, 2011.
- Certain 2004-2011 F-650 and F-750 Vehicles with Air Brakes and Traction Control serviced with a Bendix ATR-6 Traction Control Relay Valve from December 3, 2010 through January 31, 2012.

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on March 6, 2012.

NOTE: Vehicles serviced with a suspect part may **not** be identified in OASIS.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the traction control relay valve could allow air pressure to enter the rear service brake system when ambient temperatures are at or below zero degrees Fahrenheit (-18 degrees Celsius). This condition could cause intermittent or, in isolated cases, continuous un-commanded rear service brake application during these cold temperatures, increasing the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers by the week of March 26, 2012 when it is anticipated that part ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and part ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS?

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

Michael A. Berardi