

## FINAL

Subject: **2011-2012 Nissan Quest Fuel Pump Control Module  
Voluntary Safety Recall Campaign**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

### \*\*\*\*\* Corporate Statement\*\*\*\*\*

***"Nissan is conducting a voluntary safety recall campaign to reprogram the fuel pump control module. In some affected Quest vehicles, the fuel pump may not have enough capability at low speeds/torque with ¼ tank of fuel or less and the vehicle on a decline to supply fuel to the engine. This may result in the engine stalling while driving."***

***Nissan plans to begin notifying owners on April 02, 2012.***

**IMPORTANT: Dealers must not sell any affected vehicles in their inventory until the campaign repair is performed. A STOP SALE CONDITION IS IN EFFECT.**

### \*\*\*\*\* Vehicle Identification \*\*\*\*\*

2011-2012 Nissan Quest vehicles subject to this Voluntary Safety Recall Campaign can be identified through two methods:

- **Service Comm** – Beginning March 2<sup>nd</sup>, dealer sales and service departments can complete an inquiry on Service Comm – Campaign I.D. **R1207** to determine an affected vehicle.
- **VIN List** – As a courtesy, included with this announcement is a list of affected vehicles sorted by region, district and dealer.

### \*\*\*\*\* Dealer Responsibility \*\*\*\*\*

It is the dealer's responsibility to check Service Comm – Campaign I.D. R1207 for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners. If an affected VIN was part of a dealer trade, the letter/notification associated with that VIN should be forwarded to the appropriate dealer for service completion.

### \*\*\*\*\* Repair Instructions \*\*\*\*\*

Nissan is currently developing a campaign bulletin with reprogramming instructions and claims information. A campaign update will be sent as soon as this TSB becomes available.

### \*\*\*\*\* Owner Notification \*\*\*\*\*

Nissan plans to begin notifying owners April 02, 2012

Nissan Parts and Service Operations  
03/01/12