



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V12-02
Date: April 11, 2012
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1203 Bendix® ATR-6™ Recall Permanent Solution (Phase 1)

Volvo Trucks is pleased to announce the release of the permanent solution to address the Bendix® ATR-6™ valve safety defect. This release includes 12,330 vehicles (8,940 United States, 3,111 Canada, and 279 Export) of the 25,504 total vehicles affected by the recall; the selection was made by region with priority given to the colder regions where the risk is higher.

Additional vehicles will be added as parts are received from Bendix. This will be communicated through the safety recall alert system. Volvo Trucks expects to add all affected vehicles by July 1, 2012.

Because of limited parts availability, repair kits must be order through a dedicated dealer support line, 1-866-865-1052, based on the following:

- Full line dealers located in the colder regions (see attached list) can order up to 40 kits (repairs 20 trucks at 2 per truck) initially without supplying a VIN in order to prepare for the Phase 1 release. After that kits must be ordered by VIN.
- Dealers located in other regions must order by VIN.

The schedule for this initial release is as follows:

- April 11th, repair instructions released electronically to dealers. Material orders may be placed at this time
- April 13th, vehicles in Phase 1 loaded in eWarranty. Warranty claims can be placed at this time
- Week of April 16th, Phase 1 owner notification letters mailed to affected customers (see attached owner letter)

Questions: Please contact the Volvo Regulatory Affairs group at vtna.regulatoryaffairs@volvo.com

2701K	2702K	2705K	2716K	2720K	2733K
2747K	2757K	2761K	2773K	2775K	2777K
2779K	2788K	2789K	2790K	2800K	2806K
2813K	2815K	2826K	2830K	2835K	2840K
3380K	5069D	5090D	5094D	5115D	5122D
5125D	5127D	5134D	5138D	5140D	5143D
5150D	5152D	5155D	5160D	5163D	5166D
5170D	5181D	5188D	5189D	5194D	5199D
5200D	5215D	5220D	5229D	5234D	5255D
5256D	5258D	5259D	5261D	5269D	5280D
5285D	5290D	5444D	5470D	5472D	5545D
5555D	5571D	5576D	5634D	5697D	5699D
5798D	5827D	5828D	5836D	5858D	5882D
5894D					