



## **IMPORTANT SAFETY RECALL**

December 10, 2011

Dear Valued DRV Dealer,

This letter is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration (NHTSA). DRV, LLC (formerly DoubleTree RV) has determined that a defect which relates to motor vehicle safety may exist on certain model year 2008, 2010 and early 2011 Elite, Mobile Suite and Select fifth wheel trailers equipped with disc brakes and eight (8) lug aluminum wheels. Due to excessive paint on the brake hub, the wheels on the subject trailers could exhibit lessening clamping pressure between the aluminum wheel and the axle hub assembly. This lessening of clamping pressure can increase the risk of wheel separation and result in vehicle damage, crash, or personal injury.

The correction of this condition includes the removal of all four (4) wheels and cleaning the paint from the mating surfaces of the axle hub and the aluminum rim and reinstallation of the wheels using the proper torque procedures enclosed. The correction also includes the placing a decal on the unit stating the torquing requirements and specifications. Detailed instructions for the recall campaign are enclosed. If you have questions concerning this, please contact DRV, LLC Customer Service at 260-562-1075 for assistance.

DRV dealers are to perform the recall work on all vehicles subject to this campaign at no charge to the owner, regardless of vehicle age or ownership. We request you perform the work on any affected unit regardless of where the vehicle was purchased. We also request that you treat this recall with the highest priority in your service department because of the safety factor involved.

Retail owners of record will be receiving a letter of notification of this campaign. A copy of the owner letter is enclosed for your records. When the customer arrives for their appointment they will give you the recall claim form and the torque warning decal that they received with notification. This is your authorization to perform the recall. You must submit the provided claim form, via email, fax, or postal mail, to DRV, LLC for payment. This customers must sign the claim form as confirmation the recall was performed. DRV, LLC will not accept this recall claim via the on-line Optimum system. The job operation number for this claim is **11038R** and the time allowance is noted in the instruction sheets.

If you have questions regarding this recall or instructions provided, please contact DRV, LLC Customer Service at 260-562-1075.

If DRV fails or is unable to provide you with the necessary service procedures within a reasonable time, you may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

Thank you for your assistance.

Sincerely,

DRV Customer Service  
Enclosures (2)