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**Sent on** 01 20 2012 **Expires on** 02 03 2012  
**From** Parts and Service Division  
**Subject** Stop Sale/Safety Recall: 2011-2012 Ridgeline Spare Tire

DATE: January 19, 2012

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2011-2012 Ridgeline Spare Tire

On January 19, 2012, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for some 2011-2012 Ridgeline units. Any new or used units in dealer stock must be inspected and if necessary, repaired, prior to sale. Refer to VIN status inquiry to determine which units in your inventory are affected. American Honda Motor Co. expects to begin customer notification on or about February 2, 2012.

Note: affected vehicles should not be sold until the inspection and, if necessary, repair, has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

**Basic Problem**

Due to an error during vehicle assembly, some 2011-2012 Ridgelines may have had an incorrect spare tire installed. This installation error may cause an FMVSS noncompliance issue because of a mismatch between the spare tire's specifications and the specifications listed on the doorjamb label.

All affected vehicles will require an inspection and, in some cases, replacement of the spare tire or doorjamb label. American Honda estimates that approximately 20% of the affected vehicles will require replacement spare tires or labels.

**Campaign Information**

A preliminary version of Service Bulletin 12-007 will be posted to ISIS January 20, 2012, and the final version is expected to post January 24, 2012. Customer mailings are currently scheduled to begin on or about February 2, 2012.

**Parts Information**

Should you determine that an affected vehicle requires a replacement spare tire per the inspection procedure outlined in Service Bulletin 12-007, contact TRS @ 1-800-880-1072 to arrange for a replacement to be shipped to your dealership.

**Warranty and Repair Information**

Warranty and repair information will be detailed in the preliminary version of S/B 12-007 which will be posted on ISIS on January 20, 2012.

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