



CROSSROADS

Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571

NHTSA Recall No. 12V-012
Transport Canada Recall No. 2012 - 009

Safety Recall Notice ***Rushmore® and Elevation®***

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Crossroads RV, Inc. (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain *Rushmore and Elevation* brand fifth wheel trailers manufactured between July 19, 2011 and January 12, 2012 with "Panther" style 16" 8-lug aluminum wheels. Other trailer models manufactured by Crossroads Manufacturing, Inc. during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with an incorrect wheel center cap. The center cap that was assembled with the trailer did not provide adequate clearance to allow the wheel to fully seat on the hub face of the axle. Since the wheel did not fully seat on the hub face, the clamp load to keep the wheel attached to the trailer is inadequate. This can result in a wheel becoming loose and potentially coming off of the trailer. A wheel separation can lead to loss of control of the trailer resulting in serious injury. A separated wheel can also cause injury or damage to others.

The required action is to replace the incorrect chrome center cap with a stainless steel center cap. The replacement parts required for this corrective action are readily available through Crossroads Service Parts.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed.

As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included.

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., 305 Hawpatch Rd., Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 888-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Janae Kurtz
Vice President Customer Care

Re: NHTSA Recall No. 12V-
Transport Canada Recall No. – 2012-