



Michael A. Berardi
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Ford Motor Company
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January 6, 2012

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice - Safety Recall 11S24

Certain 2001-2002 Escape Vehicles Equipped with an Anti-Lock Brake System (ABS)
ABS Relay Installation and Master Cylinder Reservoir Cap Replacement

AFFECTED VEHICLES

Certain 2001-2002 model year Escape vehicles equipped with an ABS built at the Kansas City Assembly Plant from October 22, 1999 through July 19, 2002. Affected vehicles are identified in OASIS. FSA VIN lists will be activated once the full dealer bulletin has been posted.

REASON FOR THIS SAFETY RECALL

Some of the affected vehicles may have a master cylinder reservoir cap that could allow brake fluid to leak from the reservoir and potentially reach the ABS module connector. If the module connector is not sealed properly, brake fluid may enter the module connector, creating a potential for an electrical short. An electrical short might cause an ABS malfunction that could illuminate the ABS warning light, and in some cases, the module may overheat resulting in burning odor, smoke, and/or fire. This condition could occur either when the vehicle ignition switch is in the off position or while the vehicle is being operated.

Ford Motor Company has notified the National Highway Traffic Safety Administration (NHTSA) of this Safety Recall, and has advised that parts are not currently available to complete the required repair. Ford will be mailing Owner Letters to customers in mid-January advising them to park their vehicle outdoors away from structures to prevent a potential fire from spreading until the recall is performed. There is a possibility that you may be contacted by customers about this recall. This notice will help you answer customer questions.

SERVICE ACTION

It is anticipated that the Dealer Bulletin will be provided to dealers in the second quarter of 2012, once parts to repair this condition are available. In the meantime, owners of affected vehicles can reduce the safety concern by parking their vehicle outdoors away from structures to prevent a potential fire from spreading. In addition, dealers should check OASIS to ensure that Safety Recall 07S51 has been performed. If Safety Recall 07S51 is still open, schedule a service appointment with the customer to have the 07S51 repair performed. Owners will still need to have Safety Recall 11S24 repair completed, once parts are available.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters are expected to be mailed the week of January 23, 2012 advising customers of the safety risk and to park their vehicles outside until parts to repair this condition are available. Once parts are available, Ford will send another Owner Letter to customers advising them to contact their dealer to schedule a service appointment.

ATTACHMENTS

Attachment I: Dealer Q & A

QUESTIONS?

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi".

Michael A. Berardi

Safety Recall Safety Recall 11S24

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DEALER Q & A**Q1. What is the issue?**

- A. Ford is voluntarily recalling 2001-2002 Model Year Escape vehicles equipped with an Anti-lock Brake System. In some of the affected vehicles, it may be possible for an electrical short to occur causing an Anti-Lock Brake System (ABS) malfunction that may illuminate the ABS warning light, and in some cases, cause the ABS module connector to overheat, resulting in a burning odor, smoke, and/or fire.

Q2. Weren't these vehicles already recalled for this exact issue?

- A. Safety Recall 07S51 was undertaken to address missing or improperly installed cable seals in the ABS connectors. Some Anti-lock Brake System (ABS) module and connector inspections performed by dealers were claimed, but not completed as directed in the 07S51 repair instructions. Subsequently, Ford has also identified the master cylinder reservoir cap in the 2001 and 2002 MY vehicles as a potential source for brake fluid leaks. If a brake fluid leak from the reservoir cap is present, and if the ABS connectors were not correctly remedied under Safety Recall 07S51, corrosion can develop in the electrical connector, leading to the potential for an electrical short to occur causing an Anti-Lock Brake System (ABS) malfunction. Safety Recall 11S24 is being released to address the potential combination of an incorrect 07S51 repair and a leaking master cylinder reservoir cap.

Q3. Why are you only recalling 2001 and 2002 model year Escape vehicles and not the 2003 and 2004 model year vehicles?

- A. The reservoir caps used on the 2003 and 2004 model year vehicles are an improved design from those used on the 2001 and 2002 model year vehicles.

Q4. Do you have an estimate of when the parts will be available?

- A. Parts for the permanent repair are not currently available. We apologize for any inconvenience this part shortage may cause you. We are closely working with our suppliers to accelerate part availability but do not have an exact date at this point.

Q5. Are the vehicles safe to drive? Can people continue to drive the vehicle if the dealer cannot provide a permanent repair soon?

- A. Yes, vehicles are safe to drive but should be parked outdoors away from structures to prevent a potential unattended fire from spreading until the recall is performed. In addition, dealers should check OASIS to ensure that Safety Recall 07S51 has been performed. If Safety Recall 07S51 is still open, schedule a service appointment with the customer to have the 07S51 repair performed. Owners will still need to have Safety Recall 11S24 repair completed, once parts are available.