



Mercedes-Benz

Mercedes-Benz USA, LLC

A Mercedes Group Company

SENT VIA CERTIFIED U.S. MAIL

August 30, 2012

National Highway Traffic Safety Administration
Office of Defect Investigation
Attention: Jennifer Timian, Chief Recall Management Division NVS 215
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Re: 49 CFR Part 573; Recall of Mercedes-Benz All Season Floor Mat

Dear Ms. Timian:

Pursuant to 49 CFR Part 573.6(10), this letter contains 1 document (Dealer Notification) that was communicated to our dealers on the above subject and will be submitted in the Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of August, 2012.

Manufacturer's Campaign Identification Number
2012080006

NHTSA Recall Number
12E-028

Should you have any questions, please do not hesitate to contact me at brunnert@mbusa.com.

Sincerely,

R-Thomas Brunner
Department Manager,
Vehicle Compliance and Analysis

Stephen Kraitz
Compliance Engineer
Vehicle Compliance and Analysis

Enclosure

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newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner; Department Manager; Vehicle Compliance and Analysis; Engineering Services
RE: Recall – Accessory All Weather Floor Mat, Model 166, Model Years 2012- 2013	DATE: August 13, 2012

On Wednesday, August 8, 2012 the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA, LLC (MBUSA) will conduct a voluntary Recall Campaign on certain accessory All Weather Floor Mats for the Model Year 2012 – 2013 ML-Class (166). This notification is posted on the NHTSA web site and may generate some customer questions.

Background

The issue relates to all-weather floor mats that we recently began offering as an accessory on MY 2012 and 2013 ML-Class models. It does not involve the regular floor mats that all ML-Class vehicles have as standard equipment.

As far as the accessory floor mats are concerned, Daimler’s internal quality division became aware that under certain circumstances brief contact between those floor mats and the gas pedal could occur. They began working on a new design and NHTSA was subsequently notified. Approximately 8,675 units have been sold in the United States. Mercedes-Benz is not aware of any instance of property damage or personal injury in connection with this complaint.

Mercedes-Benz USA, LLC expects to be in touch with its customers by September 2012, asking them to remove the All Weather accessory floor mat themselves and/or take their vehicles to their authorized Mercedes-Benz dealer for inspection. It is important to point out that even if the floor mat did interfere with the pedal, our electronic Brake-Override-Function is standard equipment in all current Mercedes-Benz models, including the ML. Therefore, drivers can bring the vehicle to a stop by depressing the brake pedal, even while the gas pedal is fully depressed to the floor. Where both the brake pedal and gas pedal are depressed at the same time, vehicle electronics override the constant gas pedal signal and bring the engine to idle so the vehicle can be brought to a stop.

If a MY 2012 and 2013 ML Class is at your dealer for service, please remove the drivers All Weather accessory Floor Mat, and store in the cargo area of the vehicle, and explain to the customer that it must not be used until a replacement mat is available. You may reinstall the regular floor mat. Do not install an aftermarket floor mat or place any other floor mat on top of the regular floor mat.

Given this notice, it is a violation of Federal law for a dealer to retail the following part numbers of All Weather Floor Mat: **A1666801048 9051 and A1666801048 7J07.**

Any existing stock on hand must be returned immediately to your facing PDC.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



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