



May 16, 2012

Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington DC, 20590

Dear Ms. Lewis:

Subject: NHTSA Campaign - 12E010 - Genuine Land Rover Service Part Rear Drive Coupling Safety Recall - Dealer Communication

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC is submitting the following dealer communications sent to our dealers regarding the above mentioned campaign.

Parts Bulletin -- PRE12-01

Sincerely,

James C. Patterson
Safety Compliance Engineer
Jaguar Land Rover North America LLC

Attachment

PARTS BULLETIN



CIRCULATION:			
Dealer Principal		Sales Guide	
Centre Manager	✓	Parts Professional	
Sales Manager		Warranty Admin	
Business Manager		Service Advisor	
Parts Manager	✓	Technician	
Service Manager	✓	Systems Admin	

No.: **PRE12-01**
Section: **Recall**
Date: **15 MAY 2012**
Model: **Discovery (LJ) 1994 - 1999MY ,
Discovery II (LT) 1999 - 2004MY ,
Range Rover (LH) 1995MY**
Market: **CAN / USA**

Subject: Safety Recall P024 Parts Sales Records Request

Jaguar Land Rover North America, LLC would like to announce that as part of Safety Recall P024, *Rear Driveshaft Coupling*, we are requesting all Land Rover retailers who purchased Land Rover part number TVF100010 between 1 April 2011 and 15 February 2012 to review their sales records from their DMS systems for this part for the period from 01 April 2011 to 28 February 2012.

From this review we request that you please extract all Repair Orders from your DMS where this part was used during this period of time; similarly with over the counter and wholesale transactions where the purchaser can be identified. Where a parts counter sale was made but there is no record of the purchaser please note the quantities involved.

Please send these records as an email attachment to: awhite65@jaguarlandrover.com.

To assist retailers in this request, attached is a list of those retailers who purchased this component along with the quantities purchased.

The number of parts involved is relatively small but it is very important that we identify where all of the parts were used or sold.

For more details regarding Safety Recall P024, please refer to the following bulletins on TOPIx and InfoTrail:

- P024 Safety Recall: Rear Driveshaft Coupling
- PA12GI-02 TVF100010 – Rear Prop Shaft Coupling – Discovery I & II
- SRE12-01 Notification of Safety Recall P024 (NHTSA # 12E010)
- PA12GI-02C TVF100010 – Rear Propshaft Coupling – Discovery / Discovery II
- SRE12-01C Notification of Safety Recall P024 (TC # 2012-099)

Please direct any questions regarding this request to Andrew Crawford at 201-818-8094 or acrawfo2@jaguarlandrover.com.

The collection of accurate information regarding the sales of this part is critical and Land Rover greatly appreciates your assistance in obtaining this information.

SAFETY RECALL P024

Retailer List - Canada

Canada

Retailer Name	Quantity Purchased
Land Rover Edmonton	1
Land Rover Laval	1
Land Rover London	1
Land Rover Newfoundland	1
Land Rover Saskatoon	3
Land Rover St. Leonard	1
Land Rover Toronto	1
Land Rover Vancouver	1
Land Rover Vancouver	1
Land Rover Victoria	1

SAFETY RECALL P024

Retailer List - USA

USA

Retailer Name	Quantity Purchased	Retailer Name	Quantity Purchased		Quantity Purchased
Automaster Land Rover	1	Land Rover Fort Lauderdale	5	Land Rover Palm Beach	3
Cole European	1			Land Rover Paramus	1
Land Rover Dimmitt	1	Land Rover Ft. Worth	2	Land Rover Portland	4
Haron Motor Sales, Inc.	2	Land Rover Glen Cove	3	Land Rover Rancho Mirage	1
Hornburg Land Rover Los Angeles	1	Land Rover Greensboro	1	Land Rover Richmond	5
Land Rover Cincinnati	1	Land Rover Greenville	9	Land Rover Roaring Fork	4
Land Rover Indianapolis	10	Land Rover Guilford	3	Land Rover Rocklin	1
Land Rover Monroeville	2	Land Rover Gwinnett	1	Land Rover San Diego	6
Land Rover Naperville	3	Land Rover Highlands Ranch	6	Land Rover Sacramento	1
Land Rover Albany	3			Land Rover San Jose	1
Land Rover Albuquerque	6	Land Rover Hilton Head	15	Land Rover Santa Fe	2
Land Rover Alexandria	25	Land Rover Hinsdale	4	Land Rover Scarborough	2
Land Rover Allentown	2	Land Rover Hoffman Estates	2	Land Rover Seattle	10
Land Rover Annapolis	13			Land Rover Shreveport	1
Land Rover Asheville Mills	4	Land Rover Honolulu	1	Land Rover Solon	1
Land Rover Austin	3	Land Rover Houston	1	Land Rover South Beach	12
Land Rover Bedford	2	Land Rover Houston North	1	Land Rover South Dade	3
Land Rover Bellevue	3	Land Rover Hunt Valley	1	Land Rover Spokane	1
Land Rover Bethesda North	12	Land Rover Huntsville	3	Land Rover Sudbury	5
Land Rover Birmingham	2	Land Rover Jacksonville	1	Land Rover Tacoma	3
Land Rover Cape Cod	2	Land Rover Knoxville	7	Land Rover Tysons Corner	24
Land Rover Cary	6	Land Rover Lakeside	2	Land Rover Warwick	1
Land Rover Centerville	7	Land Rover Marin	4	Land Rover West Chester	1
Land Rover Chantilly	2	Land Rover Merriam	1	Land Rover West Ashley	8
Land Rover Charlotte	4	Land Rover Milford	11	Land Rover West Columbia	1
Land Rover Chattanooga	1	Land Rover Minneapolis	1	Land Rover Willow Grove	1
Land Rover Cherry Hill	2	Land Rover Mission Viejo	2	Land Rover Wilmington	3
Land Rover Chicago	2	Land Rover Monmouth	2	Phillips Land Rover	6
Land Rover Colorado Springs	1	Land Rover Nashville	3	Plaza Land Rover	5
Land Rover Darien	3	Land Rover North Point	1	Scott Motor Company	1
Land Rover Dayton	2	Land Rover North Scottsdale	9		
Land Rover Edison	1				
Land Rover Encino	3	Land Rover Omaha	4		
Land Rover Farmington Hills	1	Land Rover Orlando	1		
Land Rover Farmington Valley	2				
Land Rover Flatirons Superior	4				