



December 19, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2010-2012 model year (MY) Chevrolet Colorado and GMC Canyon vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2010-2012 MY Chevrolet Colorado and GMC Canyon vehicles fail to conform to Federal Motor Vehicle Safety Standard 113, requiring a secondary hood latch. These vehicles may have been assembled with a hood that was missing the secondary hood latch. If the primary hood latch is not engaged and the secondary hood latch is not present, the hood could open unexpectedly. If this occurs while the vehicle is in motion, the hood could contact the windshield, reducing the forward vision area of the driver and a crash could occur.

573.6(c)(7): GM became aware of a 2012 model year Chevrolet Colorado truck built on August 31, 2011, with a missing secondary latch following a Field Performance Report dated September 20, 2012. GM learned of a second report on November 1, 2012, for a missing secondary latch on a 2012 model year GMC Canyon truck also built on August 31, 2011. On November 2, 2012, a GMNA Product Investigations engineer was assigned to investigate.

The hood from the second incident was obtained by GM and provided to the hood latch supplier on November 12, 2012, for root cause analysis. On November 21, 2012, the supplier provided GM a preliminary analysis which indicated that the latch assembly had no evidence of welds for the secondary latch, suggesting that the latch assembly missed the weld station at the latch plate supplier.

On December 3, 2012, the final analysis from the latch supplier was reviewed with GM which concluded that the production process did not have any error proofing to prevent material from bypassing the end of line weld station. This supplier started to provide parts to GM in November 2009. It was determined that this condition may not meet the requirements of FMVSS 113 for the hood latch system.



The issue was presented to the Field Performance Evaluation Review Committee and on December 18, 2012, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): Dealers are to inspect for the presence of the secondary hood latch. If the latch is missing, dealers are to replace the hood.

Because this inspection can easily be performed by the customer, and to reduce their inconvenience, an inspection procedure will be mailed to customers. The customer will be provided the option of inspecting for the presence of a secondary hood latch and provide a return mailing to GM. If the customer is uncomfortable performing the inspection, or if they find the secondary hood latch is missing, they will be instructed to contact their dealer for the inspection/replacement.

GM sent the dealer bulletin on December 18, 2012, and anticipates mailing owner letters on January 17, 2013.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because owners would not be aware of this defect to request a prior repair.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

Sincerely,



M. Carmen Benavides, Director
Product Investigations and Safety Regulations

12319
Attachment

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	S/T	2010	17,017	11/09/2009	08/10/2010	Colorado	*
Chevrolet	S/T	2011	25,283	03/10/2010	06/07/2011	Colorado	"
Chevrolet	S/T	2012	50,765	04/06/2011	08/28/2012	Colorado	"
GMC	S/T	2010	5,533	11/09/2009	08/10/2010	Canyon	"
GMC	S/T	2011	6,512	03/09/2010	06/07/2011	Canyon	"
GMC	S/T	2012	13,690	04/06/2011	08/28/2012	Canyon	"
GM Total:			118,800				

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Van-Rob Inc.
1021 Volunteer Pky
Manchester, TN 37355
931.461.9326

The suspect parts are made in Manchester, TN

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