

Safety Defect and Non-compliance Report Guide for Vehicles
PART 573 Defect and Non-compliance Report¹

On 7th Dec 2012 , Triumph Motorcycles Limited decided that (a defect which relates to motor vehicle safety)(a non-compliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Non-compliance Reports**.

Date this report was prepared: 11th December 2012

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and **mailing address** of the designated agent as prescribed by 49 U.S.C. §30164.

Triumph Motorcycles (America) Limited, Suite 101, Walt Sanders Memorial Drive, Newnan City, GA, USA

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Scott Callander, Manager (Warranty).

Telephone Number: 678.539.8777 Fax No.: 678.854.2027

Name and Title of Person who prepared this report.

Charles Smart, Head of Department (Central Warranty Team).

Signed: _____ C H Smart

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or non-compliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Non-compliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Triumph Model Years Involved: 2013 Model(s): Trophy

Production Dates: Beginning: 5th September 2012 Ending: 29th November 2012

VIN Range: Beginning: 568259 - 577534

Vehicle Type: Mc Bodystyle: Touring

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected have a NHTSA label bearing incorrect tyre data for the Triumph Trophy

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

Model	Year	Number of Vehicles Potentially Involved
<u>Trophy</u>	<u>2013</u>	<u>244</u>

Total Number Potentially Affected by the Recall: 244

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non-compliance: 100%_____

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Population determined from start of production till error noted in manufacturing plant.

III. Describe the Defect or Non-compliance

5. Describe the defect or non-compliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

The label contains erroneous information relating to tyres and laden weight. The label is fixed to the left hand side of the main frame headstock.

Describe the cause(s) of the defect or non-compliance condition.

A manufacturing error

Describe the consequence(s) of the defect or non-compliance condition.

Consumers relying on the information contained in the label may fit incorrect replacement tyres.

Identify any warning which can (a) precede or (b) occur.

a) None

If the defect or non-compliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Not applicable

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier: To follow: not applicable. _____

IV. Provide the Chronology in Determining the Defect/Non-compliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

4Dec12 – Triumph manufacturing personnel inform Triumph Central Warranty Team (UK) of fitment of incorrect NHTSA label to a range of Triumph Trophy models.

6Dec12 – Triumph UK inform Triumph USA. UK seek advice from US on status of in-service action; service bulletin or recall. It is proposed that effected m/c will be repaired at PDI by dealers.

7Dec12 – Triumph USA contact NHTSA for guidance. Advice obtained and relayed to UK.

7. With respect to a non-compliance, identify and provide the test results or other data (in chronological order and including dates) on which the non-compliance was determined.

None

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

Not applicable

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The correct label references front / rear tyres of 120/70 17 Tyre and 190/55 17 Tyre.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production machines had the correct label bearing appropriate data for the Triumph Trophy from vin 577353 onwards.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

None

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or non-compliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or non-compliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

Service Bulletin 483 to follow in due course.