

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: November 8, 2012

This report serves as KTM North America, Inc.'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a "defect related to motor vehicle safety" exists in certain KTM motorcycles. KTM North America, Inc. decided that this "defect" existed in these vehicles on October 31<sup>st</sup> 2012.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: KTM-Sportmotorcycle AG

Vehicle brand or trademark name owner: KTM / KTM-Sportmotorcycle AG

Designated Agent (imported vehicles):

KTM North America, Inc., 1119 Milan Avenue, Amherst, OH 44001

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If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Preformed Fuel Hoses made by ContiTech Kautschuck- und Kunststoff-Vertriebsgesellschaft mbH,  
located at Gewerbestrasse 14, 2351 Wiener Neudorf, Austria

Managing Director Stefan Fuhrmann, Phone +43 (0) 2236 49 101

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

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Viola Mader, KTM North America, Inc., 38429 Innovation Court, Murrieta, CA 92563

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[vmader@ktmnorthamerica.com](mailto:vmader@ktmnorthamerica.com), (951) 600 8007 x 4135

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Manufacturer's assigned campaign number (where applicable):

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: KTM
Model: 350 EXC-F
Model Year(s): 2012, 2013
Inclusive dates of manufacture (month and year): January 2012 – June 2012
Body Style/Type (for non-passenger cars): Motorcycle
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): see enclosed VIN list
Total number of these vehicles: 343

Make: KTM
Model: 500 EXC
Model Year(s): 2012, 2013
Inclusive dates of manufacture (month and year): September 2011 – August 2012
Body Style/Type (for non-passenger cars): Motorcycles
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): see enclosed VIN list

Total number of these vehicles: 838

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 1,181

The percentage of the recall population you estimate actually contain the defect or noncompliance: 2 (two) percent

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

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Recalled models were selected based on being assembled with the defective preformed fuel hose used in the production process during a certain limited time frame.

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Describe how the recall population is different from any similar vehicles not subject to this notification:

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Similar vehicles not subject to the recall are not equipped with the defective preformed fuel hose which was used during production of the vehicles subject to the recall.

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### III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

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During use, the preformed fuel hose located between the fuel tank and the throttle body fuel rail may develop holes or cracks on either ends, allowing fuel to possibly leak.

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Describe the cause(s) of the defect or noncompliance condition.

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According to the supplier of the preformed fuel hose, there were deviations of extrusion process parameters during production which could cause cold spots.

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Describe the safety consequence(s) of the defect or noncompliance condition.

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Fuel may leak from holes or cracks in the preformed fuel hose on either end, possibly leading to an accident that could cause injury or death.

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Identify any warning(s) that may precede the defect or noncompliance condition.

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Bulging of the preformed fuel hose or dripping of fuel from defective areas may occur.

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*For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.*

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On October 30, 2012, KTM North America, Inc. was informed by KTM-Sportmotorcycle AG about the recall being conducted worldwide as a result of investigations between KTM-Sportmotorcycle AG and the supplier of the preformed fuel hose. KTM North America, Inc. received the first warranty claim relating to the subject matter on [date and details to be provided] and is not aware of any other complaints, reported injuries or similar.

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*For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.*

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N/A

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#### IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

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Authorized KTM dealers will replace the defective preformed fuel hose on affected units at no cost to the owners as well as replacing the defective preformed fuel hose on affected units in their dealer inventory prior to delivery to retail customers. Owners who have previously remedied the defect will be reimbursed upon showing evidence thereof to KTM.

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Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

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As soon as NHTSA approves the draft documents submitted for review, KTM will start sending out notification letters to owners, which should be concluded within seven days.

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Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

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As soon as NHTSA approves the draft documents submitted for review, KTM will start posting notifications to dealers via internet, which are instantly available for dealers to view.

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The production lot numbers stamped onto the preformed fuel hoses by the supplier allow to distinguish between affected components (lot numbers 02-12-11 and 12-12-31) and remedied components (lot number 30-12-31).

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