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12V-506
(4 pages)

Safety Defect and Noncompliance Report Guide for Vehicles
Part 573 Defect and Noncompliance Responsibility and Reports

On October 17, 2012, Gillig LLC decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: October 17, 2012

Furnish the manufacturer's identification code for this recall (if applicable):12E-037

1) Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Gillig LLC
25800 Clawiter Road
Hayward, Ca 94545

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Gregory J. Vismara
Vice President
Telephone number: 510-264-5037 Fax Number: 510-264-3897

Name and Title of Person who prepared this report:

Gregory J Vismara
Vice President

Signed:

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall:

Make(s): Gillig LLC **Model Years Involved:** 2010 **Model(s):** Lowfloor

Production Dates: Beginning: April 16, 2010 **Ending:** November 16, 2010

VIN Range: Beginning: 79088 **Ending:** 179382 (not sequential)

Vehicle Type: Transit Bus **Body style:** Lowfloor

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Effected Vehicles are equipped with Ricon 3-Minute Urban Transit Window Sets that were built with release handles that may fail upon application of actuation force.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. 75%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
Lowfloor	2010	657

Total Number Potentially Affected by the Recall: 657

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined – in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

List of affected VIN's supplied by Ricon to Gillig. See Ricon Recall 12E-037

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

See Ricon Recall 12E-037

Describe the cause(s) of the defect or noncompliance condition.

See Ricon Recall 12E-037

Describe the consequence(s) of the defect of noncompliance condition.

See Ricon Recall 12E-037

Identify any warning which can (a) precede or (b) occur.

See Ricon Recall 12E-037

If the defect of noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Ricon Corporation

A Wabtec Company

7900 Nelson Road

Panorama City, CA 91402

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Stanton D. Saucier, Vice President – Marketing and Product Planning

IV. Provide the Chronology in Determining the Defect/Noncompliance

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

See Ricon Recall 12E-037

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

See Ricon Recall 12E-037

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing and owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part.

Refer to proposed Ricon Campaign Letter attached and Ricon Recall 12E-037.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See Ricon Recall 12E-037

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See Ricon Recall 12E-037

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

See Ricon Recall 12E-037

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

A List of vehicle owners has been supplied to Gillig by Ricon. The campaign letter attached will be sent to these owners by Ricon immediately following NHTSA approval. An inventory of Egress handles to meet customer demand is available from Ricon.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.