

Safety Defect and Noncompliance Report Guide for Equipment  
**PART 573 Defect and Noncompliance Report**

On October 5th, The Braun Corporation decided that a defect which relates to motor vehicle safety exists in the motor vehicle equipment listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: **October 5, 2012**

Furnish the manufacturer's identification code for this recall: **N/A**

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164:

**The Braun Corporation**

Identify the corporate official, by name and title, who the agency should contact with respect to this recall:

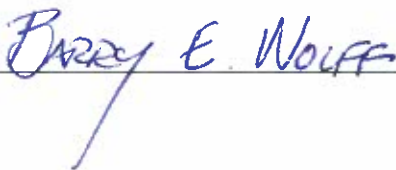
**Rick Nelson**  
**Director of Product Support**

Telephone Number: **1-800-946-7513 Extension 3272**  
Fax Number: **574-946-3143**

Name and Title of Person who prepared this report:

**Barry Wolff**  
**Director of Risk Management**

Signed:

  
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I. Identify the Recalled Items of Equipment

2. Identify the Items of Equipment Involved in this Recall, *for each make and model or applicable item of equipment product line (provide illustrations or photographs as necessary to describe the item of equipment), provide:*

Generic name of the item: **Seat cover**

Dates of manufacture: **February 28, 2012 to September 21, 2012**

Make: **Braun**                      Model: **N/A**

Part Number(s): **E51815K-D90-11 & E51817K-11**                      Size: **N/A**

Function: **Covering OEM seating surfaces with durable vinyl material**

Other information which characterizes/distinguishes the items of equipment to be recalled: **“SRS AIRBAG” label is located on the inboard seat bolster.**

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents: **50 percent.**

II. Identify the Recall Population

3. Furnish the total number vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Items Potentially Involved</u>
<b>Braun Entervan (ADA model)</b>	<b>2012</b>	<b>60 vehicles</b>

Total Number Potentially Affected by the Recall: **60 vehicles**

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: **50%**

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment:

**In the course of a quality audit in late September 2012 it was determined that a seat cover change implemented in February 2012 could result in mistakenly installed aftermarket driver seat covers on passenger front seats and vice versa.**

### III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

**The defect occurs when the specially designed seat covers are incorrectly installed on the opposite front seats. The seat cover stitching, specially designed to permit OEM side bolster airbag deployment, is located on one side of the seat cover. This side is marked with a label indicating SRS AIRBAG. Correctly installed seat covers have the label on the outboard bolster of each front seat. Incorrectly installed seat covers have the label on the inboard bolsters.**

Describe the cause(s) of the defect or noncompliance condition.

**The seat covers may have been mistakenly placed on the incorrect seats such that the special stitching is not on the side of the OEM airbag.**

Describe the consequence(s) of the defect or noncompliance condition.

**Side bolster airbag deployment may be inhibited during a crash event.**

Identify any warning which can (a) precede or (b) occur.

**The location of the SRS AIRBAG label indicates whether the covers are on the correct seats.**

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

#### IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

**On September 27, 2012 a routine quality audit determined that aftermarket seat covers could be mistakenly switched on the driver and front passenger seats during installation. There have been no reports of accidents, injuries, fatalities, or warranty claims.**

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

#### V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

**The remedy will include the inspection of the affected vehicles. Vehicles found to have seat covers in the incorrect location are to be immediately removed from service. As a temporary solution, seat covers that have**

**been incorrectly installed with the SRS AIRBAG label on the inboard side of the seats should have the seat covers removed. The vehicles could then be returned to service. With the aid of its dealers, Braun will investigate each vehicle to identify those vehicles needing seat cover replacement. Braun will then deploy technical personnel to replace the seat covers free of charge.**

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly:

**The remedy and recalled seat covers are identical. The recalled covers are placed on the wrong seats. The remedy will include removing incorrectly installed covers and replacing seat covers with the SRS AIRBAG label in the correct, outboard location.**

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

**The recall condition was corrected in production on September 27, 2012. This took the form of rewriting the process assistance documentation and training installers. The production remedy is identical to the recall remedy.**

#### VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please identify any foreseeable problems with implementing the recall.

**The Braun Corporation anticipates the recall campaign will begin during the week of October 8, 2012. At that time, selling Dealers will be notified of their responsibilities in coordinating the campaign. Also, end users will begin to be notified regarding the recall. We do not anticipate any problems implementing the recall.**

#### VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

**See the attached proposed recall communications.**