



Utilimaster Corporation
603 Earthway Blvd.
Bristol, IN 46507

DEFECT AND NONCOMPLIANCE REPORT - DOMESTIC

Description:	Loosening floor mat		
Internal Code:	N/A	Date of Report:	9/10/2012

Submitted to: Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
Washington, DC 20590

Attn: Ms. Nancy Lewis
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Manufacturer Identification: Utilimaster Corporation
603 Earthway Blvd
Bristol, IN 46507

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Corporate contact for recall information:

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Lead, Compliance
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Preparer's Signature: _____

I. IDENTIFY THE US BOUND VEHICLE MODELS INVOLVED IN THE RECALL

Make:	Utilimaster			
Model(s):	Reach			
Model Years Involved:	2012			
Vehicle Type:	Walk-in Van			
Weight Range:	From GVWR:	12000 lbs.	To GVWR:	12000 lbs.
Weight Class:	From Class:	3	To Class:	3
Beginning VDM:	10/1/2011	Ending VDM:	8/28/2012	
% Potentially Involved:	100%			

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:
 Vehicles affected by this are equipped with floormat, attached to the floor by an adhesive, in the driver's compartment. Vehicles excluded from this recall are not equipped with floormat in this area of the vehicle.

II. IDENTIFY THE RECALL POPULATION

Furnish the total number of vehicles recalled potentially containing the defect or non-compliance

MODEL	MODEL YEAR	No. POTENTIALLY INVOLVED
Reach	2012	249
TOTAL:		249

Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance.

Approximate Defect Percentage: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:
 The recall population was determined by a "where used" data query using the part number of the floor mat.

III. DESCRIBE THE DEFECT OR NONCOMPLIANCE

Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

On certain walk in vans, under certain conditions, the adhesive used to attach the floor mat to the floor forward of the driver's seat may deteriorate allowing the floor mat to separate from the floor. Loose floor mat could interfere with the throttle pedal.

Describe the consequence(s) of the defect or noncompliance condition.

Floor mat interference with the throttle pedal could prevent the throttle pedal from retracting to its normal position for idle. While the driver could apply the brakes, stopping distance may increase due to the throttle remaining in the pressed position. This could result in a vehicle crash.

Identify any warning which can (a) precede or (b) occur.

Should the adhesive deteriorate, the floor mat may "buckle" or peel at the edges. This would be apparent to the driver. However, the interference may occur before the floor mat is re-attached.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address:

Generic Component Name:	N/A
Supplier Part Number:	N/A
Utilimaster Part Number:	N/A
Supplier Corporate Name:	N/A
Address:	N/A
CEO or Knowledgeable Rep:	N/A

IV. PROVIDE THE CHRONOLOGY IN DETERMINING THE DEFECT/NONCOMPLIANCE

If defect, furnish a chronological summary with dates of all the principle events that were the basis for the determination of the defect. Include number of reports, accidents, injuries, fatalities, and warranty claims.

24AUG12 - Utilimaster was informed of an issue associated with floor mat loosening, and lifting, on certain vehicles. There were no reports of the floor mat interfering with the accelerator pedal.

29AUG12 - The issue was reviewed by Compliance at Spartan Motors, Inc.

31AUG12 - Utilimaster determined the issue to be a potential defect involving motor vehicle safety.

If noncompliance, identify and provide the test results or other data in chronological order with dates on which the noncompliance was determined.

N/A

V. IDENTIFY THE REMEDY

Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Utilimaster will forward this information as it becomes available.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Utilimaster will forward this information as it becomes available.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Utilimaster will forward this information as it becomes available.

VI. IDENTIFY THE RECALL SCHEDULE

Furnish a schedule or agenda, with specific dates, for notification to other manufacturers, dealers/retailers, and purchasers. Please identify any foreseeable problems with implementing this recall.

Utilimaster will forward this information as it becomes available.

VII. FURNISH RECALL COMMUNICATIONS

Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.

DOCUMENT DESCRIPTION	DATE AND MANNER SUBMITTED
Notification letter to other manufacturers	Pending
Draft Notification letter to purchasers	Pending
Press release (if applicable)	Pending
Recall Service Bulletin (RSB)	Pending
Notification Envelope	Pending

The manufacturer's campaign identification number if not identical to the number
N/A