

American Honda Motor Co., Inc. 1919 Torrance Boulevard Torrance, CA 90501-2746 Phone (310) 783-2000

August 31, 2012

12V-432 (4 pages)

Ms. Nancy Lewis Associate Administrator for Enforcement NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION Attn: Recall Management Division (NVS-215) 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Recall Notification 2012 Honda Ridgeline Passenger Airbag Indicator

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR Part 573.6 as it applies to a determination by Honda Motor Co., Ltd. of a noncompliance involving the passenger airbag telltale required by section 4.5 of FMVSS No. 208 "Occupant Crash Protection" on certain 2012 Honda Ridgeline vehicles.

573.6(c)(1)

| Name of manufacturer: | Honda Manufacturing of Alabama (HMA) |
|-----------------------|--|
| Manufacturer's agent: | Jay Joseph American Honda Motor Co., Inc. (AHM) 1919 Torrance Blvd. Torrance, CA 90501-2746 |

573.6(c)(2)

Identification of potentially affected vehicles:

| <u>Make/Model</u> | Description | VIN Range/Dates of Manufacture |
|-------------------|-------------------------|---|
| Honda Ridgeline | Certain 2012 Model Year | Manufactured on April 18, 2012 See attached VIN List |

Description of the basis for the determination of the recall population:

The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(3)

Total number of potentially affected vehicles:

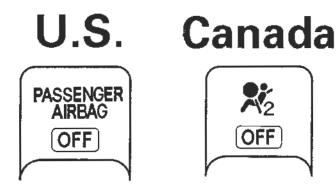
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573.6(c)(4) Percentage of affected vehicles that contain the defect:

100%

573.6(c)(5) Defect description:

Honda Manufacturing of Alabama incorrectly installed the Canadian version of the passenger airbag telltale (which is incorporated into the hazard switch assembly) on a total of seventeen (17) 2012 Honda Ridgeline vehicles for the US market. This creates a failure to comply with FMVSS 208 S4.5.4.3b, which states that the indicator "shall have the identifying words "PASSENGER AIRBAG OFF" or "PASS AIRBAG OFF" on the telltale."



Correct airbag indicator

Incorrect airbag indicator

| 573.6(c)(6) Chronology: | |
|----------------------------|--|
| April 21, 2012 | An incorrect passenger airbag indicator was found during a Vehicle Quality check at HMA. A further investigation of in-house vehicles produced a total of 38 incorrect indicators. |
| April 23, 2012 | Factory and sales records showed that 17 vehicles in the suspect VIN range had been shipped to Honda dealers. |
| May 25, 2012 | Countermeasures were implemented on the assembly line at the factory. |
| August 24, 2012 | HMC completed the investigation, determined that a noncompliance exists and will conduct a recall. |

573.6(c)(8)(i)

Program for remedying the defect:

The owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will install the correct hazard switch incorporating the passenger airbag indicator free of charge.

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573.6(c)(8)(ii)

| The estimated date to e-mail preliminary notification to dealers: | 8/31/2012 |
|---|-----------|
| The estimated date to provide service bulletin to dealers: | 8/31/2012 |
| The estimated date to begin sending notifications to owners: | 9/21/2012 |
| The estimated date of completion of the notification: | 9/21/2012 |

573.6(c)(9)

Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin, the final customer notification letter and other dealer communication will be submitted to your office as soon as possible.

573.6(c)(10)

Proposed owner notification letter submission:

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

Manufacturer's campaign number:

S52

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

Jay Joseph Senior Manager Product Regulatory Office

JWJ:clm

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2012 Honda Ridgeline Passenger Airbag Indicator Affected VIN list:

Manufacture Date: April 18, 2012

5FPYK1F50CB458186 5FPYK1F51CB458181 5FPYK1F51CB458195 5FPYK1F51CB458200 5FPYK1F52CB458173 5FPYK1F54CB458191 5FPYK1F55CB458197 5FPYK1F56CB458175 5FPYK1F56CB458189 5FPYK1F56CB458192 5FPYK1F57CB458198 5FPYK1F58CB458176 5FPYK1F58CB458193 5FPYK1F59CB458185 5FPYK1F59CB458199 5FPYK1F5XCB458177 5FPYK1F5XCB458180