
419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

August 27, 2012

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: SJC Industries
Defect and Non-Compliance Report

Dear Ms. Lewis:

SJC Industries (SJC) has decided that a defect which relates to motor vehicle safety exists in the Type I ambulances listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by SJC.

<u>Product Brand</u>	<u>Model Years</u>
McCoy-Miller	2012
Marque	2012

The total number of vehicles subject to this recall campaign is: 82
These vehicles were built between November 1st, 2011 and August 9th, 2012.

- B. Description of Defect. The vehicles subject to this recall campaign were manufactured with the ambulance box mounting bolts not properly secured to the specified torque value. If the bolts are not tightened to the specified torque value, they could become loose and fall off of the vehicle. Under torque bolts and missing bolts can compromise the attachment of the ambulance compartment box to the chassis. If the ambulance compartment came loose, that could result in a loss of vehicle control resulting in an accident. In addition the ambulance compartment could become separated if the vehicle was involved in a crash, putting the occupants at risk for personal injury.
- C. Basis for Determining that a Defect Exists. SJC was notified by a dealer on August 9th, 2012 of loose mounting bolts it discovered during a routine vehicle service. SJC then investigated the cause and determined it was limited to production that occurred after it moved its production facility back in November of 2011. There have been no reports of accidents or personal injury as a result of this defect on any SJC vehicles.

- D. Remedying of Defect. SJC will instruct the vehicle owners to take their ambulance to their nearest dealer to have the ambulance compartment box mounting bolts inspected and properly secured to the proper torque value of 52 ft lb. Any missing or damaged bolts will be replaced. This inspection and remedy will be done at no cost to the owner.
- E. Owner and Dealer Notifications. SJC will notify the owners and dealers of the ambulances. Copies of these letters are attached for approval.
- F. Quarterly Reporting Requirements. SJC will file quarterly reports as required by NHTSA. In connection with this recall campaign.
- G. Campaign Number. SJC does not have an internal campaign number for this recall. SJC will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of SJC with respect to this recall campaign. If you need any additional information regarding the participation of SJC in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Fred Schimmel, SJC at 574-970-6300.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager