

RECEIVED

By Recall Management Division at 10:12 am, Sep 06, 2012

12V-415
3 Pages (Amended)



Volvo Cars of North America, LLC

1 Volvo Drive
PO Box 914
Rockleigh, NJ 07647
Phone: 201-768-7300
www.volvocars.us

Adam Kopstein, Manager
Product Safety & Compliance Office

September 5, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-306
Washington, DC 20590

Re: REVISED - DEFECT INFORMATION REPORT

Dear Ms. Lewis,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the attached supplemental information to our August 27, 2012 defect information report for Recall 12V415.

Summary of updates:

- Updated chassis ranges
- Updated chronology of events
- Updated total number of vehicles affected from approximately 300 to 286

If you have any questions related to this matter, please feel free to contact me at my above mentioned phone number, or Larry Mihok of my staff at 201-768-7300, extension 7336.

Sincerely yours,

Adam Kopstein
Manager, Product Safety & Compliance Office
VOLVO CARS OF NORTH AMERICA, LLC.

Attachment

Page 1 of 3
Volvo Part 573 Revised Submission to NHTSA
Recall 256

49 CFR PART 573 - DEFECT INFORMATION REPORT

573.6 (c) 1: Manufacturer's Name

Vehicle Manufacturer: Volvo Car Corporation
Gothenburg, Sweden

Designated Agent: Volvo Cars of North America
Rockleigh, N.J. 07647

573.6 (c) 2: Identification of Vehicles Involved

The vehicles involved in this non-compliance are certain model year 2013 S80 and XC70 vehicles. The inclusive dates of manufacture and VIN ranges are listed in the chart below. **Please note that the VIN ranges and production dates reflect global vehicle production, and not only vehicles available for sale in the United States or its territories.** To verify if a vehicle is included within this population, owners may contact Volvo Customer Care at 1-800-458-1552.

MODEL	MODEL YEAR	PRODUCTION DATES	CHASSIS RANGE
S80	2013	05/15/12 - 07/09/12	0165200 - 0166923
XC70	2013	05/04/12 - 07/09/12	0146006 - 0150112

573.6 (c) 2: (iv) Manufacture's name of Affected Component and Country of Origin

Not Applicable

573.6 (c) 3: Total Number of Vehicles Potentially Containing the Defect

286 certain S80 and XC70 vehicles in the U.S. and its Territories are potentially affected.

573.6 (c) 4: Percentage of Affected Vehicles that Contains the Defect:

Unknown

573.6 (c) 5: Description of the Defect or Noncompliance

A software deviation within the Central Electronic Module (CEM) will result in the "TPMS Service Required" message appearing after approximately 15 minutes of accumulated driving over 25 mph. This deviation results in non-compliance with *Federal Motor Vehicle Safety Standard 138: Tire Pressure Monitoring System*.

573.6 (c) 6: Chronology of Events

August 20, 2012

The first warranty repair is documented.

August 24, 2012

Investigation results were presented to Critical Concern Management Team (CCMT). Issue is considered critical and decision is taken to proceed with non-compliance safety recall. The Field Action Board (FAB) informed of decision by CCMT. Notification to retailers to restrict sale of affected vehicles by Volvo Cars of North America (VCNA). VCNA contacted NHTSA regarding recall decision.

August 27, 2012

Initial defect notification letter sent to NHTSA.

August 27, 2012

The first technical report is received by Volvo Car Corporation (VCC) from VCNA.

Volvo has not received any reports alleging injuries, fatalities, or crashes related to this condition.

573.6 (c) 8 (i): Program for Remedy of Defect

The vehicles concerned will have a Central Electronic Module (CEM) software upgrade performed.

All involved vehicles will be subject to the recall. Volvo will mail to vehicle owners, via USPS First Class mail, a letter requesting them to take their vehicles to an authorized Volvo retailer for repair at no charge.

573.6 (c) 8 (ii): Estimated Dates of Notifications to Dealers and Owners

The date to e-mail preliminary notification to dealers:	August 24, 2012
The estimated date to provide repair instructions to the dealers:	August 24, 2012
The estimated date to begin/complete sending notification to owners:	September 28, 2012

573.6 (c) 10: Copies of Notices, Bulletins, etc.

The complete recall retailer package will be sent to RMD when it is ready. A draft copy of Volvo's owner notification letter is being created and will be submitted to the agency shortly.

573.6 (c) 11: The Manufacturer's Campaign Number

Volvo has assigned Recall Campaign Number 256 to this item.