

12V-400
7 PagesSafety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On July 30, 2012, 2012 Ducati Motor Holding [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 577) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: August 2, 2012

Furnish the manufacturer's identification code for this recall (if applicable): RCL12-006

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Ducati Motor Holding, SPA

Via Cavalleri Ducati, 3 40132 Bologna, Italy

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jonathan LaForte

Technical Manager, Ducati North America

Telephone Number: 408-343-4437

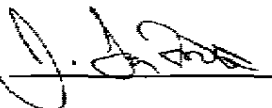
Fax No.: 408-716-3135

Name and Title of Person who prepared this report.

Jonathan LaForte

Technical Manager - DNA

Signed:



¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

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No. 8136 P. 3
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Aug. 2. 2012 6:18PM

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Ducati Model Years Involved: 2012-2013 Model(s): Panigale (All Models)

Production Dates: Beginning: 03/16/12 Ending: 07/12/12

VIN Range: Beginning: ZDM14BPW5C Ending: ZDM14B7W5DF

Vehicle Type: MC Bodystyle: STD

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
1199 (All Models)	2012	2321
1199 (All Models)	2013	90

Total Number Potentially Affected by the Recall: 2411

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Ongoing quality tests on the motorcycles as manufactured, as well as the analysis of claims on the motorcycles in the field have identified some potential safety issues affecting all 1199 Panigale motorcycles Model Year 2012 and some Model Year 2013.

3) Ohlins Steering Damper Screws

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.
During ongoing quality testing, it has been found that two screws that hold the steering damper to the steering head could fall out due to insufficient amount of Loctite applied to the threads.

Describe the cause(s) of the defect or noncompliance condition.
The cause of the non-compliance is due to a mistake in the factory where there was an insufficient amount of Loctite applied to the threads that holds the steering damper to the steering head.

Describe the consequence(s) of the defect or noncompliance condition.
The steering damper can possibly detach from the steering head which can lead to loss of control of the motorcycle resulting in damage to the motorcycle and/or harm to the rider.

Identify any warning which can (a) precede or (b) occur.
None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Two field reports have identified the possibility of the detachment of the steering
damper from the steering head due to the screws backing out.

V. Identify the Remedy

f. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

An authorized Ducati dealer will remove both screws, clean the threads, apply the
proper amount of Loctite, and tighten to the proper torque settings at no cost for parts
and labor to the customer.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

An authorized Ducati dealer will remove both screws, clean the threads, apply the proper amount of Loctite, and tighten to the proper torque settings.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

An authorized Ducati dealer will remove both screws, clean the threads, apply the proper amount of Loctite, and tighten to the proper torque settings.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The production and field remedies are the same. Starting with VIN ZDM14BPW6DB, all bikes will have the proper amount of Loctite applied to the two screws that hold the steering damper to the steering head.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

A Ducati North America Recall Bulletin is to be published to the network of dealers through an established communication process. Therefore, no implementation issues are expected.