



Wednesday, Aug 8, 2012

VIA FACSIMILE AND COURIER

Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590
FAX: 202-366-7882

Re: **Defect Information Report**

On Aug 6, 2012 Roadtrek Motorhomes Inc. determined that a defect exists which relates to Motor Vehicle Safety. The defect pertains to the installation of the Thule box awning brackets used on Chevrolet Roadtrek class "B" 210 Popular & Versatile motor homes built between Oct. 1, 2010 and Nov. 12, 2011, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

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|-------------------------------------|--|
| 1. Manufacturer: | Roadtrek Motorhomes Inc.
(formerly Home & Park Motorhomes)
100 Shirley Ave.
Kitchener, ON N2B 2E1 |
| Designated Agent: | Joe Cecconi Sr.
Joe Cecconi's Chrysler Complex
2380 Military Road
Niagara Falls, NY, 13404 |
| Manufacturer's Contact Person: | Jeff Stride.
Engineering Mgr.
Phone: 519-745-1169/1155
Fax: 519-745-1170 |
| Distributor of Defective Equipment: | Fastenal Canada
860 Trillium Drive
Kitchener, ON N2R 1K4 |
2. Vehicles affected by this defect are 2011 & 2012 class "B" Motorhomes, Roadtrek 21PC & 21VC models, built on Chevrolet 3500 van chassis. (A complete list of VINs for units which may be affected is available.)
3. A total of 145 vehicles may contain the defect. The vehicles may be equipped with defective pop rivets as part of the motor home portion Thule box awning installation.

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4. It is estimated that 100 % of the total population can have the defective pop rivets. The recall will cover 100% of the units built by Roadtrek Motorhomes Inc. from Oct. 1, 2010 to Nov. 12, 2011. The recall population is based receipt of a shipment of aluminum pop rivets from our supplier to an engineering change which modified the bracket installation and changed away from these rivets.
5. The recall pertains to 3/16 X 1" aluminum rivets used to secure the awning brackets to the motor home side wall. The heads of the pop rivet may separate from the rivet body allowing the bracket and Thule awning to come off the motor home while operating the awning, resulting in possible unit damage or injury.
6. The determination of the defect is based on an in house parts inspection. The distributor of the pop rivet is Fastenal Canada, 860 Trillium Drive, Kitchener, ON N2R 1K4. We are not aware of injuries related to this defect at this time.
7. All vehicles will have the Thule box awning removed and an additional stainless steel rivet installed on each of the awning brackets.
8. The owners and dealers of the affected vehicles will be notified by mail and phone in the next few weeks.

Yours truly,

ROADTREK MOTORHOMES INC.

A handwritten signature in blue ink, appearing to read 'J. Stride', is written over the company name.

Jeff Stride
Engineering Manager

cc: Jim Hammill, President
Chris Deakins, Service Warranty & Parts Coordinator
Joe Cecconi Sr., Designated Agent

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(Formerly Home & Park Motorhomes)

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