



Date: November 20, 2012

AMENDMENT TO 573 REPORT SUBMITTED JULY 27, 2012, REFERENCE RECALL #12V-386, BODY BOLTS

This report serves as Collins Bus Corporation's notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain Collins, Mid Bus, and Corbeil buses. Collins Bus Corporation decided that this defect existed in these vehicles on July 25, 2012.

Within the potential recall there are 641 vehicles that may contain this non-conformance. The majority of these vehicles are in the possession of end users, with the balance of the vehicles in the possession of Collins Bus Distributors awaiting delivery to end-users. Due to further field investigations performed by Collins Bus Corporation, the population of vehicles has changed from 317 vehicles to 641 vehicles. The field investigations revealed buses that were not captured in the original population. Therefore, the population has been revised to include buses manufactured 3/12/12 to 8/1/12. At the time the results from the investigations were recorded, the Collins Bus production process was changed to correct this non-conformance. Collins Bus Corporation desires to be proactive and insure that all vehicles produced 3/12/12 to 8/1/12 are inspected.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Collins Bus Corporation

Vehicle brand: Collins, Mid Bus, Corbeil

Inquiries about this report should be directed to:

Ginger Markus, Warranty Coordinator

Collins Bus Corporation

415 West 6th Street

South Hutchinson, KS 67505

(800) 533-1850, ext. 424

Email: ginger.markus@collinsbus.com

Fax: (620) 662-3838

II. Identification of the Recall Population and Its Size

Make: Collins, Mid Bus, or Corbeil brands

Model(s): SL, SH, DH, and DE series models

Model Year(s): 2012

Inclusive dates of manufacture: March 12, 2012 through August 1, 2012

Body Style/Type: School Bus and Multi-Function School Activity Bus

Total number of these vehicles: 641

Estimated % of vehicles that contain the defect: 55 %

Based on internal audits, Collins Bus Corporation determined that the affected buses were limited to these models manufactured from March 12, 2012 to August 1, 2012. Production began for these newly designed models in March 2012. These new models were designed with a body frame and chassis mounting configuration that differs from previous designs. New manufacturing procedures were put into place on August 1, 2012 to prevent the defect. Subsequently manufactured units do not contain the defect.

III. Description of the Defect or Noncompliance and Chronology of Events

Some body mount bolts may not have been tightened to specification. During the inspection of an in process vehicle built on July 16, 2012, an auditor found three locations where the body mount hardware was not properly tightened. Further inspections of completed units found additional units with one or more bolts not tightened to torque specifications. While all bodies are secured to the chassis with 12 to 14 bolts per bus (depending on the model), any bolt not adequately secured could compromise the integrity of the body to chassis mounting. In the event of a crash, this could lead to increased damage to the bus and injury to passengers. As of August 2nd, shipment of vehicles containing this defect ceased. Changes to the body mount procedure have been made to ensure this defect does not exist on current and future production. In addition, all completed vehicles that had not shipped to dealers or end customers were reworked to eliminate this defect.

IV. The Remedy Program and Its Schedule

Customers will be instructed to take their vehicle to their Collins, Mid Bus or Corbeil distributor for inspection and repair. The vehicle will be inspected to ensure that all body mount bolts are tightened to specification. Detailed instructions and drawings will be provided. Collins Bus Corporation will provide these services to our customers at no charge. Any customer who has made repairs of this defect prior to this notice will be reimbursed the cost of those repairs.

As of August 1, 2012, production remedies were in place to prevent these defects. Owner notifications and Dealer Notifications will be issued by November 28, 2012. All modifications should be completed by January 31, 2012