

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

July 23, 2012

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Crossroads RV Inc.  
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV (Crossroads) has been notified by Atwood Mobile Products (Atwood) concerning a safety defect involving furnaces built between May 18, 2009 and March 29, 2012. Atwood has already initiated a safety recall campaign with respect to this defect.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain travel trailers manufactured by Crossroads were built with Atwood furnaces that contain the defect.

As more specifically set forth below, Atwood has agreed to conduct the recall campaign involving these defective furnaces. Crossroads will provide Atwood with a list of dealers and owners to assist Atwood in remedying the defect. Crossroads will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Hampton	2010 - 2011

The total number of vehicles subject to this recall campaign is 223.  
These vehicles were built between 6/11/09 and 11/2/10.

- B. Description of Defect. The vehicles subject to this recall campaign have been manufactured with the defective furnace. The furnaces have been built with a defective gas control valve. These furnaces are model 8935-III and 8940III series AC units manufactured between May 18, 2009 and March 29, 2012. There exists a potential in the defective units for the gas control valve to stick in the open position which could cause a risk of a fire resulting in personal injury or death.
- C. Basis for Determining that a Defect Exists. Crossroads was notified by Atwood on May 21, 2012 and supplied a list of purchase orders containing information on the defective

furnaces. A manual search of the production records identified the affected unit information.

- D. Remediying of Defect. The remedy is to inspect and replace the defective gas control valve inside of the furnace if necessary. Crossroads has agreed to remedy the defect without charge to the owners.
- E. Supplier Information:  
Atwood Mobile Products  
1120 N Main St  
Elkhart, IN 46514-3203  
574-264-2131  
Contact: Judy Schutz – Customer Service Manager
- F. Owner Notifications. Atwood, on behalf of Crossroads, will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
- G. Dealer Notifications. Atwood, on behalf of Crossroads, will notify the Crossroads dealers of this recall. A copy of the dealer's letter is attached for approval.
- H. Quarterly Reporting Requirements. Crossroads will file quarterly reports in connection with this recall campaign.
- I. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Mark Campbell, Crossroads at 260-593-2866 ext. 456.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager