

# Elkhart Coach

52807 County Road 7  
Elkhart, Indiana 46514

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12V-348  
(2 pages)

## Defect Information Report (Section 573.6)

July 20, 2012

**(c)(2) Manufacturer:** Elkhart Coach  
52807 County Road 7  
Elkhart, Indiana 46514  
(574) 264-5179

**Brands:** SMI Manufacturing Inc. ProLo Roof Hatch

**(c)(2) Vehicles identification:**

**Models affected:**

9215-0200 to 9250-0700

**Model Years:** April 1, 2011 to March 25, 2012

**Manufacture Dates:** April 1, 2011 to March 25, 2012

**Basis for Determining Population:**

**Component Manufacturer if other than the vehicle manufacturer:** Specialty Manufacturing Inc.

**(c)(3) Total Number of Vehicles Potentially Affected:** 2 buses

**(c)(4) Percentage of Vehicles Estimated to Contain the Defect:** 100%

**(c)(5) Description of the Defect:** SMI has determined that the opening force required to open Pro Lo hatches manufactured during this time period may exceed the 40 pound maximum prescribed by FMVSS 217 by an average of 7 pounds. This condition affects approximately 17% of the suspect population.

**(c)(6) Chronology of Principle Events:** The force required to open the roof hatch may exceed the FMVSS 217-specified 40-pound maximum by forces ranging from 1 to 25 pounds with the average being 7 pounds.

**(c)(7) Noncompliance-test or other data:** Not applicable

**(c)(8) Remedial program:** Replacing the 008956 Nylon Receiver on the ProLo hatch using the 009493 ProLo Repair Service Kit will resolve the noncompliance. This kit includes (1) 008956 Nylon Receiver, (2) anti-rattle springs, (4) Phillips head screws and detailed work instructions (enclosed).

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**Estimated Dealer Notification Date:** Elkhart Coach estimates dealer notifications to be complete by 07/31/12.

**Estimated Owner Notification Date:** Elkhart Coach estimates owner notification to be complete by 07/31/12

**Reimbursement Plan:** Parts and labor for the repair will be at no charge through the Specialty Manufacturing Inc.

**(c)(9) Communication sent to dealers and owners:** A copy of Elkhart Coach's **dealer** notification letters been submitted with this report.

**(c)(10) Copy of proposed owner notification letter:** A copy of Elkhart Coach's **owner** notification letter has been submitted with this report.

**(c)(11) Manufacturer's campaign number:** Recall # 12E-017