



Date: July 10, 2012

This report serves as Collins Bus Corporation's notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain Collins, Mid Bus, and Corbeil buses. Collins Bus Corporation decided that this defect existed in these vehicles on July 9, 2012.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Collins Bus Corporation
Vehicle brand: Collins, Mid Bus, Corbeil

Inquiries about this report should be directed to:

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II. Identification of the Recall Population and Its Size

Make: Collins, Mid Bus, or Corbeil brands

Models: SL, SH, DH, and DE series models

Model Year: 2012

Inclusive dates of manufacture: March 12, 2012 through July 2, 2012

Body Style/Type: School Bus and Multi-Function School Activity Bus

Total number of these vehicles: 196

Estimated % of vehicles that contain the defect: 100%

Based on internal audits and customer feedback, Collins Bus Corporation determined that the affected buses were limited to these models manufactured from March 12, 2012 to July 2, 2012. Production began for these newly designed models in March 2012. These new models were designed with a new method to secure the electrical panel cover to the interior front end cap. Previously manufactured units used a different method to secure the cover. The design has been changed and subsequently manufactured units do not contain the defect.

III. Description of the Defect or Noncompliance and Chronology of Events

The electrical panel cover above the driver may not be adequately secured. Four dual lock plastic disks were used to attach the cover to the interior front cap. Vibration can cause the designed disks to lose grip and release the cover without warning. The falling panel could injure or distract the driver, leading to a crash.

After delivery, a distributor complained that the cover was falling. Further research by Collins Bus Corporation personnel determined that these disks are not adequate for this application. A new method to secure the panel was implemented on July 2, 2012 on all units in production and units yet to be delivered. All units already in possession of customers and distributors can be retrofitted to the new panel attachment design.

IV. The Remedy Program and Its Schedule

Customers will be instructed to take their vehicle to their Collins, Mid Bus, or Corbeil distributor for inspection and repair. The repair consists of removing the electrical panel cover above the driver and modifying the panel and frame surrounding the electrical panel. Detailed instructions and drawings will be provided to distributors and customers performing the repair/modification. Collins Bus Corporation will provide these services to our customers at no charge. Any customer who has made repairs of this defect prior to this notice will be reimbursed the cost of those repairs.

As of July 2, 2012, production remedies were in place to prevent these defects. Owner notifications and Dealer Notifications will be issued by July 20, 2012. All modifications should be completed by September 20, 2012.