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By Recall Management Division at 9:15 am, Jul 19, 2012

HONDA**American Honda Motor Co., Inc.**1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

July 18, 2012

12V-338
4 Pages

Ms. Nancy Lewis
Associate Administrator for Enforcement
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
Attn: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Recall Notification
2012 Model Year Honda CR-V Front Door Latches and, in certain vehicles,
the Interior Front Door Handles
2013 Model Year Acura ILX Front Door Latches

Dear Ms. Lewis:

On July 12, 2012, Honda Motor Co., Ltd. (HMC) determined that a potential defect relating to motor vehicle safety exists in the front door latches of certain 2012 model year Honda CR-V and 2013 model year Acura ILX passenger vehicles, and, in the cases of certain 2012 CR-V vehicles, the interior front door handles, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

573.6(c)(1)

Name of manufacturer: Honda of America Manufacturing (HAM)
Honda Motor Co., Ltd. (HMC) Sayama Factory
Honda of Canada Manufacturing (HCM)
Honda Manufacturing of Indiana, LLC (HMIN)

Manufacturer's agent: Jay Joseph
American Honda Motor Co., Inc. (AHM)
1919 Torrance Blvd.
Torrance, CA 90501-2746

573.6(c)(2)

Identification of potentially affected vehicles:

<u>Make/Model</u>	<u>Description</u>	<u>VIN Range / Manufacture Dates / Manufacturer</u>
CR-V 2WD	Certain 2012 model year	JHLRM3H70CC - JHLRM3H73CC October 17, 2011 - April 27, 2012 / HMC Sayama
CR-V 4WD	Certain 2012 model year	JHLRM4H7XCC - JHLRM4H72CC February 7, 2011 - May 8, 2012 / HMC Sayama
CR-V 2WD	Certain 2012 model year	5J6RM3H56CL - 5J6RM3H32CL November 15, 2011 - June 15, 2012 / HAM
CR-V 4WD	Certain 2012 model year	5J6RM4H77CL - 5J6RM4H78CL June 23, 2011 - June 15, 2012 / HAM

CR-V 2WD	Certain 2012 model year	2HKRM3H39CH - 2HKRM3H35CH November 10, 2011 - June 18, 2012 / HCM
CR-V 4WD	Certain 2012 model year	2HKRM4H7XCH - 2HKRM4H33CH October 11, 2011 - June 19, 2012 / HCM
Acura ILX	Certain 2013 model year	19VDE1F74DE - 19VDE1F70DE April 9, 2012 - June 15, 2012 / HMIN
Acura ILX	Certain 2013 model year	19VDE2E53DE - 19VDE2E50DE April 11, 2012 - June 14, 2012 / HMIN
Acura ILX Hybrid	Certain 2013 model year	19VDE3F73DE - 19VDE3F7XDE April 16, 2012 - June 15, 2012 / HMIN

Description of the basis for the determination of the recall population:

The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(3)

Total number of potentially affected vehicles:

2012 CR-V vehicles:	166,609
2013 Acura ILX vehicles:	<u>6,228</u>
TOTAL	172,837

573.6(c)(4)

Percentage of affected vehicles that contain the defect: Unknown

573.6(c)(5)

Defect description:

If the manual or power door lock is activated while an interior front door handle is being operated by an occupant, the cable connecting the interior door handle to the door latch mechanism may become loose and move out of position. There is a possibility that the cable can move far enough out of position to prevent the door from properly latching. If the door is not fully latched, the door may open while driving or in a crash. A door that can unexpectedly open poses a risk to occupant safety.

573.6(c)(6)

Chronology:

Dec. 19, 2011	HAM reported a condition in which a CR-V front door could not be opened by using the interior door handle, and the exterior door handles continued to function properly. HAM analyzed that this condition solely presented an inconvenience to users as the door remained latched and could be opened by use of the exterior door handle.
Dec. 20, 2011	Testing replicated the condition of the interior front door handle being inoperable and identified the likely cause as the formation of slack in the cable that connects the interior door handle to the door latch mechanism, and the cable later becoming partially disengaged.

Dec. 28, 2011	To prevent the interior door handle cables from loosening and developing slack, a design change drawing was issued to modify the CR-V interior front door handle cable attachment points.
Mar. 5, 2012	The interior front door handle cable attachment points design change was applied to CR-V production at the HMC Sayama Factory.
Apr. 14, 2012	The interior front door handle cable attachment points design change was applied to the North American production of CR-V vehicles.
May 21, 2012	The first claim of an unlatched front door on a CR-V vehicle was received, and an investigation was initiated.
June 12, 2012	To further address the initial condition in which operation of a CR-V interior front door handle did not open the door, a second design change drawing was issued to modify the routing of the interior door handle cable to the door latch mechanism. The purpose of this second design change was to further improve interior front door handle cable retention, thereby providing an additional bulwark against the loss of interior front door handle functionality.
June 14, 2012	The second design change was applied to the mass production of all CR-V vehicles, as well as ILX vehicles, which have the same front door latch assemblies as the CR-V.
June 27, 2012	HAM reported the issue of unlatched front doors on CR-V vehicles to AHM. At this time, HAM informed AHM that the first and second design changes previously applied to address inoperable CR-V interior front door handles also effectively prevented the CR-V front doors from becoming unlatched. Notwithstanding having incomplete information, HAM indicated that a market action to address the unlatched door condition might be appropriate, initiating the process that can result in the determination of a safety defect.
July 11, 2012	AHM and HAM suggested to HMC that a safety recall for the unlatched door condition be considered.
July 12, 2012	HMC evaluated 8 claims of an unlatched front door and the potential for similar claims in the United States and other markets. HMC completed its investigations, determined that a defect exists in the front door latches of certain 2012 Honda CR-V and 2013 Acura ILX passenger vehicles and in the interior front door handles of certain 2012 Honda CR-V passenger vehicles, and decided to conduct a safety recall.

To date, Honda has received a total of eight claims of an unlatched front door on 2012 Honda CR-V vehicles; one for an unlatched driver door and seven for an unlatched front passenger door. Honda has not received any claims alleging injury or death related to this problem in affected CR-V vehicles, and has not received any claims of front door latch failures, related injuries or deaths in Acura ILX vehicles.

573.6(c)(8)(i)

Program for remedying the defect:

The owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda or Acura automobile dealer. The front door latch assemblies of all affected Honda CR-V and Acura ILX vehicles will be replaced, free of charge. In addition, the interior front door handles of affected 2012 CR-V vehicles produced prior to the implementation of the first design change (March 5, 2012 at HMC Sayama Factory and April 14, 2012 at HAM and HCM) will also be replaced.

573.6(c)(8)(ii)

The estimated date to e-mail preliminary notification to dealers:	July 18, 2012
The estimated date to provide service bulletin to dealers:	July 19, 2012
The estimated date to begin sending notifications to owners:	August 16, 2012
The estimated date of completion of the notification:	September 6, 2012

573.6(c)(9)

Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin, the final customer notification letter and other dealer communication will be submitted to your office as soon as possible.

573.6(c)(10)

Proposed owner notification letter submission:

A draft of the owner notification letter will be submitted to your office as soon as possible.

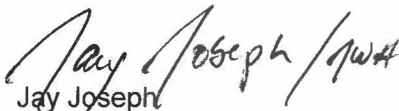
573.6(c)(11)

Manufacturer's campaign numbers:

S45: 2012 Honda CR-V front door latches and interior front door handles
S47: 2012 Honda CR-V front door latches
S46: 2013 Acura ILX front door latches

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



Jay Joseph
Senior Manager
Product Regulatory Office

JWJ:dj