

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>**

On JUNE 15, 2012, Tiffin Motor Homes [MFR] decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: JUNE 18, 2012

Furnish the manufacturer's identification code for this recall (if applicable): \_\_\_\_\_

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tiffin Motorhomes, Inc.  
105 2<sup>ND</sup> ST NW  
Red Bay AL 35582

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.


BOB Tiffin  
President

Telephone Number: 256-356-8661 Fax No.: 256-356-6863

Name and Title of Person who prepared this report.

LIZ JONES  
Office Secretary

Signed:



<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_**

**Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_**

**VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_**

**Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_  
\_\_\_\_\_

**Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_**

**Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_**

**VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_**

**Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_  
\_\_\_\_\_

**Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_**

**Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_**

**VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_**

**Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_  
\_\_\_\_\_

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.**

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
Allegro	2006	1
Allegro	2007	147
Allegro	2008	307
Allegro	2009	29
Allegro	2010	17
Allegro Bay	2006	171
Allegro Bay	2007	296
Allegro Bay	2008	278
Allegro Bay	2009	53
Allegro Bay	2010	5

**Total Number Potentially Affected by the Recall:** 1304

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

Daimler Trucks of North America sent us a list of the VINs involved.

**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

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**Describe the cause(s) of the defect or noncompliance condition.**

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**Describe the consequence(s) of the defect or noncompliance condition.**

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**Identify any warning which can (a) precede or (b) occur.**

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**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

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**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

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**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

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**VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

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## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**

**Daimler Trucks  
North America LLC**

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone  
503.745.9009 Fax

**June 2012  
FL628  
NHTSA #12V-242  
TC # (to be assigned to  
each vehicle manufacturer)**

**Notice of Submission of Defect Information Report/Defect Information Notice  
Subject: Bosch Hydraulic Brake Calipers**

Daimler Trucks North America has determined that a safety related defect exists in certain chassis manufactured by Freightliner Custom Chassis Corporation and delivered to your company. As the incomplete vehicle manufacturer of these products, Daimler Trucks North America is unable to provide the National Highway Traffic Safety Administration and/or Transport Canada with the information necessary to fully describe the vehicles potentially containing this defect as required by Title 49 Code of Federal Regulations Part 573.6(c)(2) and/or Motor Vehicle Safety Regulations Section 15(1)(b). Your company may have an obligation to report this information.

The attached Defect Information Report and Defect Information Notice were filed with the appropriate government agencies. Please refer to these notices for details regarding the nature of the defect, the remedy, and the expected date when the remedy without charge will be available to owners. Daimler Trucks North America will be conducting this recall and filing the quarterly reports required by Title 49 CFR §573.7 and/or MVSR §15(3). Repairs will be performed by authorized Daimler Trucks North America repair facilities.

A preliminary list of potentially affected vehicles delivered to you is included.

This is the first letter in regard to this recall that you will receive. You will receive another notice when Daimler Trucks North America notifies its dealers and owners that a remedy without charge for this issue is available.

If you have questions regarding this notice, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com.

**WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure**