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Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On March, 2012, Prime-Time [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 301-002) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: June 28, 2012

Furnish the manufacturer's identification code for this recall (if applicable): N/A

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Prime-Time Specialty Vehicles
36066 1/2 K Park Drive
Elkhart, IN 46516

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Marla J. Mayers Customer Service Mgr.

Telephone Number: 574-293-9191 Fax No.: 574-293-3159

Name and Title of Person who prepared this report.
Marla J. Mayers
Customer Service Mgr.

Signed: Marla J. Mayers

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Jennifer Timian at (202) 366-0209, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Dodge Model Years Involved: 2010 Model(s): E-350 Super Van

Production Dates: Beginning: 8-10 Ending: 9-10

VIN Range: Beginning: ADA166309 Ending: ADA166309

Vehicle Type: VAN Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

The van is a side raised door w/ installed
blower lift

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

Next to 0 (zero)

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

| Model | Year | Number of Vehicles Potentially Involved |
|---|------|---|
| Word E-350 Super Van | 2010 | 1 |
| Century 2 Series lift Model # DA-D193A | | |

Total Number Potentially Affected by the Recall:

1

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Bureau notified Prime-Time SV that we had purchased only one of the lifts being recalled. In five years we have only installed a handful of lifts and only one of them was a Century style. It was not complicated to track back and look to see which van the lift went into.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Brown Kenney lift dual parallel arm wheelchair
lifts having a particular roll stop design. The
defect is located at the outboard end at the
outer hanger, specifically the roll stop latch.

Describe the cause(s) of the defect or noncompliance condition.

Related maintenance to damaged part replacement,
or product misuse thru high energy
wheelchair / scooter impacts.

Describe the consequence(s) of the defect or noncompliance condition.

The consequence of the defect is that the roll stop
may not operate properly or may bend or
become misaligned thru impact or continued
use and the wheelchair occupant may defeat or
ride over the insufficient roll stop.

Identify any warning which can (a) precede or (b) occur.

A lift attendant or wheelchair occupant may observe
the outer roll stop in an unlatched position when
the lift platform is deployed or raised off the ground.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

The Brown Corporation
681 W. 11th Street
P.O. Box 310
Winamac, ND 58996

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

King Nelson Director of Product Support

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

0/0

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

0/0

IV

6. A. Summer of 2011, Braun received a single complaint

B. Braun addressed complaint with two service bulletins in June 2010

C. November 2006, Braun received notice of 3 claims alleging injury and 1 claim of injury/fatality

Safety Recall Notice

Service Bulletin 37679

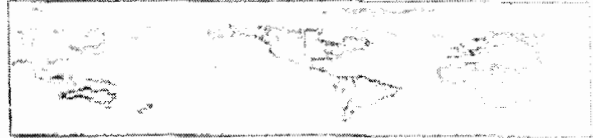
February 2012

Applicable for NCL and NVL Series AA-DA

Installation Kit 945-12E002



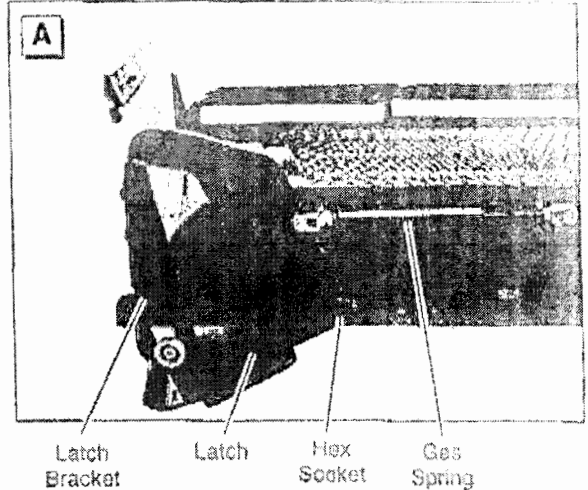
International Corporate Hqrs: P.O. Box 310 Winamac, IN 46796 USA
1-800-THE LIFT® (574) 946-6153 FAX: (574) 946-1670



Scan to View
Instructional
Video

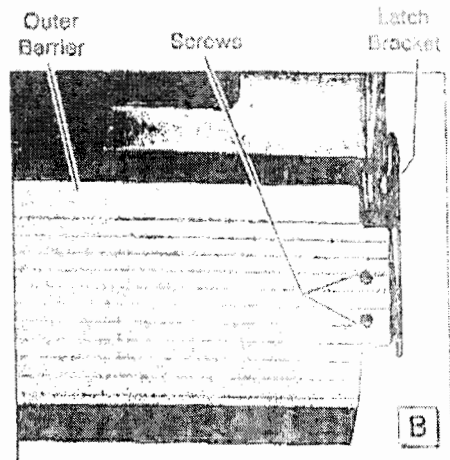
Front (Right) Side Retrofit Procedure

1. Deploy lift to floor level.



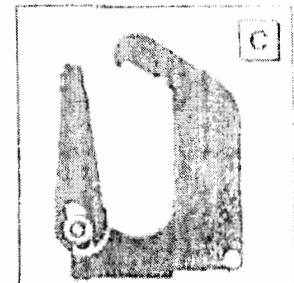
2. Remove gas spring. See Photo A.

3. Remove two screws securing outer barrier to latch bracket. Discard screws and nuts. See Photo B.



4. Remove hex socket and washer securing outer barrier latch to platform. Keep screw and washer. See Photo A. Remove and discard bracket/latch assembly. See Photo C.

Outer Barrier
Bracket/Latch
Assembly



9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The recall condition was corrected in production on 8-24-2010. Braun redesigned Heli stop latch brackets. The recall remedy will be compatible with the entire recall population.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

N/A

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Braun's recall campaign started in February 2010. Prime-Time SV identified the end user and was notified by USPS 1st class mail.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.