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By Recall Management Division at 9:17 am, Jul 10, 2012

**PREVOST**

12V-325  
3 Pages

July 9<sup>th</sup> 2012

National Highway Traffic Safety Administration (NSA-10)  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20950  
[rmd.odi@dot.gov](mailto:rmd.odi@dot.gov)

Subject: Recall Campaign SR12-25  
Front Suspension Torqueing  
Some Model Year 2013 Prevost vehicles  
Defect Report

Hi:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost has decided to conduct this safety action. Details of this action are included in the attached Defect Report.

Best regards,



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## Defect Report

**Recall Campaign Number**                      Prevost SR12-25  
**Subject:**    Front Suspension Torqueing

### Vehicle Models Involved in the Recall:

- **Manufacturer:** Prevost
- **Models:**
  - X3-45 coaches
  - Model Year 2013
  - VIN from 2PCG33495DC                      up to 2PCG33498DC                      incl.
- **Dates of Production:** Between May 4th 2012 up to July 6th 2012

### Recall Population

- Approximate percentage of the production of all the recalled models manufactured by Prevost between the inclusive dates of manufacture provided above, that the recalled model population represents : 100%
- Estimated number of vehicles potentially affected by the Recall: 8
- Approximate percentage of the total number of vehicles estimated to actually contain the defect: 100%
- How the recall population was determined: By physically inspecting the vehicles produced during the above period.

### Description of the Defect

- **Description:** The vehicles involved in this recall may have some or all radius rods mounting not torqued as specified.
- **Cause of the defective condition:** defect of an automatic torqueing tool used in production
- **Consequence:** front suspension components under torqued. The bolts could start to loosen over time.
- **Warning that can precede:** there could be no warning.

**Chronology in determining the Defect**

July 6 <sup>th</sup> 2012:	Defect found in production
July 7 <sup>th</sup> 2012:	NHTSA informed of our decision to perform a safety recall.
July 7 <sup>th</sup> 2012	Suspected vehicles ordered to be grounded.
July 9 <sup>th</sup> 2012	Investigation completed and all vehicles identified.

*To date, no accidents, injuries nor fatalities have been reported.*

**Description of the Remedy**

Prevost has voluntarily decided that all suspected vehicles shall have their front suspension bolts inspected and retorqued, free of charge.

**Differences between the recall condition and the remedy**

Automatic production torqueing tool repaired and required torques certified.

**How and when the recall condition was corrected in production.**

Vehicles produced after July 6<sup>th</sup> 2012 are correctly torqued.

**Recall Schedule & Communications**

All units will be corrected by Prevost personal in coming days before they are put back on the road. There will be no notices to customers and completion will be 100%.