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By Recall Management Division at 10:15 am, Jul 09, 2012

12V-323
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Bus and Trailer Manufacturers

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Att: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, D.C. 20590
USA

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Koningshooikt, July 9th, 2012

Noncompliance Information Report relating to Van Hool coaches with driver's seat ISRI 6832/872-NTS

Dear Associate Administrator for Enforcement,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Van Hool N.V. herewith submits the Noncompliance Information Report for the recall of 152 Van Hool coaches manufactured April 2011 through June 2012, equipped with a driver's seat of make Isringhausen Type 6832/872-NTS for which a riser and floor adapter plate that are not complying with FMVSS 207 were installed.

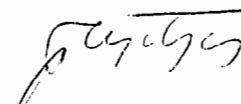
Attached is Van Hool's Noncompliance Information Report for the replacement of the riser and floor adapter plate. Our designated agent ABC BUS Inc. will carry out the recall and issue the owner notification letter with service bulletin after your review.

Please confirm receipt of this notice and provide NHTSA's reference number. Thank you.

Yours sincerely,
Van Hool N.V.



Hugo De Roo
Area Export Manager



Pascale Reyntjens
Compliance and Regulations

Enclosure

Cc. Transmitted by email to :

NHTSA : rmd.odi@dot.gov

ABC Bus Inc.: Anne Archambault (to be distributed as needed)

Van Hool N.V.: As per distribution list

Van Hool NV
Bernard Van Hoolstraat 58
B-2500 Lier Koningshooikt
Belgium
Tel. : +32-3-420 20 20
Fax : +32-3-482 30 68
Site : www.vanhool.be
VAT BE 0404.060.032
NPR Mechelen

July 9th, 2012

(c)(1) Manufacturer: **Van Hool N.V.**

Designated Agent: **ABC Bus, Inc.**

(c)(2) Identification of the vehicles containing the noncompliance:

The recalled motorcoaches are equipped with a driver's seat of make Isringhausen and type 6832/872-NTS with a Type II seat belt attached to the seat for which a type of riser and floor adapter plate was defined and installed that does not fulfill the requirements of FMVSS 207 S4.2.(c) – Seating systems.

Make: Van Hool
Model: TD925
Model Year(s): 2011; 2012
Inclusive dates of manufacture : April 2011 – June 2012
Body Style/type : Motorcoach
Other information necessary to describe these vehicles : VIN's : 42465 – 42494; 42496 – 42525; 42536 - 42627 Number of bus passengers: 81

(c)(3) Total number of vehicles affected: **152**

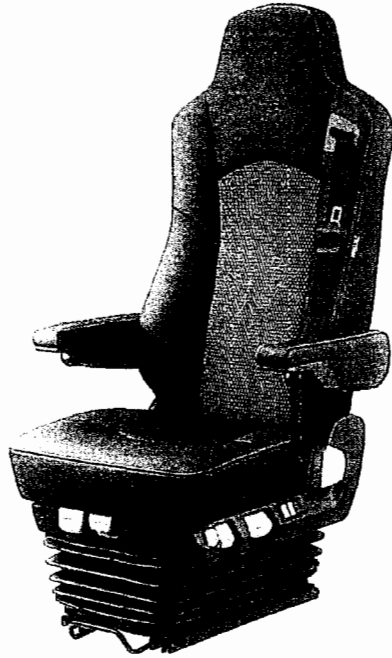
Group of (c)(2)	Number of vehicles
TD925	152

(c)(4) Percentage of vehicle affected: **100%**

(c)(5) Description of the noncompliance :

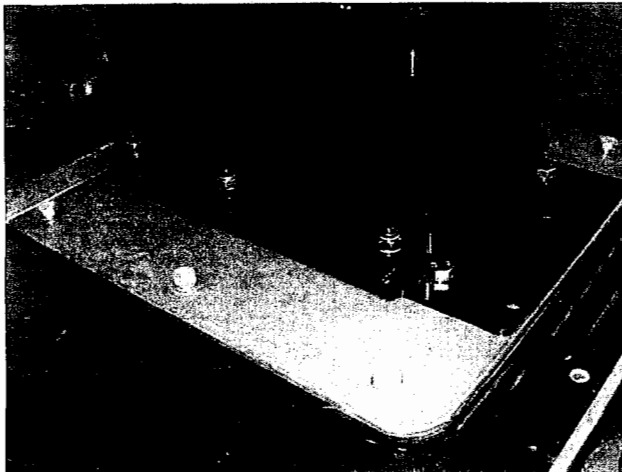
The type of riser and floor adapter plate that was defined and installed in the recalled vehicles to attach the driver's seat of make Isringhausen and type 6832/872-NTS with a Type II seat belt attached to the seat, does not fulfill the requirements of FMVSS 207 S4.2.(c) – Seating systems.

The driver's seat of make Isringhausen and type 6832/872-NTS (photograph below) fulfills the requirements of FMVSS regarding Seating and Seat Belt Assembly Anchorage Systems.



However a spot check by testing revealed that the assembly of driver's seat with riser and floor adapter plate does not fulfill the requirements of §571.207 S4.2. (c) requiring that a force of 20 times the mass of the seat in kilograms multiplied by 9.8 applied in a forward longitudinal direction, in each case applied simultaneously with the forces imposed on the seat by the seat belt assembly when it is loaded in accordance with S4.2 of §571.210.

The recall therefore concerns the riser and floor adapter plate used to attach the driver's seat ISRI 6832/872-NTS to the vehicle floor of the recalled vehicles. The respective P/N are VH11307654 and VH11134267 (see photograph below).



(c)(6) Chronology of principal events : n.a.

(c)(7) Test results that indicated that a noncompliance exists :

See in annex Van Hool reports for test SBA342 dd. 23/05/12 for the noncomplying combination and for test SBA346 dd. 19/06/12 for the complying combination.

(c)(8) (i) Remedy Program

The noncomplying riser and floor adapter plate need to be replaced by a complying riser and floor adapter plate : see Van Hool's Service Bulletin.

(ii) Remedy Schedule

By September 15th, 2012 the owner notifications will be issued and completed.

(c)(9) Replacement of tires : n.a.

(c)(10) Representative copy of communications

Copy of owner notification letter and service bulletin will be submitted for review before mailing.

(c)(11) Manufacturer's assigned campaign number : **P698**