

RECEIVED

By Recall Management Division at 10:02 am, Jul 09, 2012



Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports ⁽¹⁾

12V-321
6 Pages

On January 24th, 2012 The Braun Corporation has decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: **June 19, 2012**

Furnish the manufacturer's identification code for this recall (if applicable): NA

1. Identify the full corporate name of the fabrication manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Glaval Bus, A Division Of Forest River, Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Vickie Stout, Customer Service Manager

Telephone Number: **(574) 262-2212 ext. 138** Fax Number: **(574) 264-9036**

Name and Title of Person who prepared this report:

**Vickie Stout
Customer Service Manager**

Signed

⁽¹⁾ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

- 2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

****Please see attached documentation labeled "Supplement Documentation" ****

Make(s): _____ Model Years Involved: _____ Model(s): _____
 Production Dates: Beginning _____ Ending: _____
 VIN Range: Beginning: _____ Ending: _____
 Vehicle Type: _____ Body style: _____
 Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____
 Production Dates: Beginning _____ Ending: _____
 VIN Range: Beginning: _____ Ending: _____
 Vehicle Type: _____ Body style: _____
 Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____
 Production Dates: Beginning _____ Ending: _____
 VIN Range: Beginning: _____ Ending: _____
 Vehicle Type: _____ Body style: _____
 Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

Vehicles produced during recall timeline: 4057

Vehicles involved in recall:

346 USA

34 Canada

Percentage of recalled vehicles vs. produced: .0936%

II. Identify the Recall Population

- 3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Vehicles Model	Year	Number of Potentially Involved
-------------------	------	-----------------------------------

****Please see attached documentation labeled "Supplement Documentation" ****

Total Number Potentially Affected by the Recall: 381

- 4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined -- in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Braun has supplied us with serial numbers of the lifts affected, which we then cross referenced with our VIN's.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The location of the defect is the outboard end of the wheelchair lift platform specifically at the outer barrier. The defect manifests itself when the roll stop latches are not longer capable of restraining the roll stop to prevent wheelchair passengers from defeating or riding over the roll stop.

Describe the cause(s) of the defect or noncompliance condition.

Maintenance related to damaged part replacement, or product misuse through high energy wheelchair/scooter impacts.

Describe the consequence(s) of the defect or noncompliance condition.

The consequence of the defect is that the roll stop and latch parts may not operate properly or may become bent or misaligned through impact or continued use, and a wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair/passenger may fall to the ground and sustain injury

Identify any warning which can (a) precede or (b) occur.

During a pre or post-trip lift inspection, or before boarding the lift platform, a lift attendant or wheelchair occupant may observe the outer roll stop in an unlatched condition when the lift platform is deployed from its stowed position or raised off the ground.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

The Braun Corporation 631W 11th Street, Winamac, IN 46996 USA

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Barry Wolff, Director of Risk Management

IV.**V.****VI. Provide the Chronology in Determining the Defect/Noncompliance**

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

During the late summer of 2011, Braun received notice of a single complaint filed with NHTSA. This complaint prompted NHTSA Preliminary Evaluation to assess the scope and severity of the alleged defect. Upon learning of the complaint, Braun objected to NHTSA's allegation of defect and acknowledged that it had earlier addressed roll stop latch/latch bracket damage issues via two Service Bulletins in April and June 2010. These Service Bulletins were created to address situations where damaged roll stop latches and latch brackets made roll stop securements questionable. After further consultation with NHTSA, Braun concluded it would conduct a voluntary recall in the interest of public safety. Braun has addressed 10 warranty claims involving damaged roll stops, roll stop latches, and roll stop latch brackets.made roll stop securements questionable. After further consultation with NHTSA, Braun concluded it would conduct a voluntary recall in the interest of public safety.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Braun has addressed 41 warranty claims involving damaged roll stops, roll stop latches, and roll stop latch brackets. These were repaired by shipping/installing repair parts pursuant to the aforementioned Service Bulletins.

Since introduction of the subject lifts in November 20069, Braun has received notice of 3 claims alleging injury and 1 claims alleging injury/fatality

VII. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

****Please see attached documentation labeled "Safety Recall Notice Service Bulletin 37679" ****

VIII. Identify the Recall Schedule

9. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Glaval anticipates the recall campaign will begin during July 2012. At that time, our end-users will begin to be notified regarding the recall as well as our selling dealers.

Furnish Recall Communications

10. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

We have not made any attempt to communicate with the dealers/end users without approval from NHTSA. We will contact them through the recall letter attached to this document for review.