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PREVOST

12V-300
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June 27th 2012

National Highway Traffic Safety Administration (NSA-10)
1200 New Jersey Avenue, S.E.
Washington, D.C, 20950
rmd.odi@dot.gov

Subject: Recall Campaign SR12-19
Steering Gearbox Bolts
Some Model Year 2012 Prevost vehicles
Defect Report

Hi:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost has decided to conduct this safety action. Details of this action are included in the attached Defect Report.

Best regards,



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Defect Report

Recall Campaign Number Prevost SR12-19
Subject: Steering Gearbox Bolts

Vehicle Models Involved in the Recall:

- **Manufacturer:** Prevost
- **Models:**

VIP45			
Model Year: 2012.			
VIN from 2PCVS3497 <u>CC</u>	up to 2PCVS3493 <u>CC</u>		incl
X3-45 coaches			
Model Year 2012			
Vin from 2PCG33496 <u>CC</u>	up to 2PCG33493 <u>CC</u>		incl.
XLII-Motorhomes			
Model Year 2012			
Vin from 2PCBS3499 <u>CC</u>	up to 2PCY33493 <u>CC</u>		incl.
- **Dates of Production:** Begin April 22 2011, ending June 7th 2012

Recall Population

- Approximate percentage of the production of all the recalled models manufactured by Prevost between the inclusive dates of manufacture provided above, that the recalled model population represents : 75%
- Estimated number of vehicles potentially affected by the Recall: Approximately 52.
- Approximate percentage of the total number of vehicles estimated to actually contain the defect: 100%
- How the recall population was determined: the models recalled are those equipped with new support of steering gearbox, produced between dates above.

Description of the Defect

- **Description:** The vehicles involved in this recall need to have their steering gearbox bolts inspected. Bolts are too long, pushing the bottom
- **Cause of the defective condition:** Thinner support introduced in production, made the bolts too long.
- **Consequence:** the steering gearbox bolts will start to loosen over time.
- **Warning that can precede:** increased steering wheel play and noise.

Chronology in determining the Defect

June 8 th 2012:	Case found in production
June 8 th – June 27 th 2017	Investigation internally and with supplier
June 15 th 2012	Prevost took the decision to perform a safety recall.

To date, no accidents, injuries nor fatalities have been reported.

Description of the Remedy

Prevost has voluntarily decided that all suspected vehicles shall have their steering gearbox bolts replaced, free of charges.

Differences between the recall condition and the remedy

Recalled vehicles have too long bolts. The remedy has shorter bolts.

How and when the recall condition was corrected in production.

Vehicles produced after June 8th 2012 have compliant bolts.

Recall Schedule

July 2012: Safety recall is expected to be mail out to customers.

As of now, no problems are foreseen with implementing the recall.

Recall Communications

Copies of notice to customers and bulletin will be sent shortly, for your review.