

June 18, 2012

Ms. Jennifer T. Timian Chief, Recall Management Division Office of Defects Investigation National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

VIA EMAIL

RE: 2006-08 Kia Rio Chronology Update

Dear Ms. Timian

As per your request, and on behalf of Kia Motors America, Inc. (KMA), Hyundai America Technical Center, Inc. (HATCI) hereby submits an updated chronology related to the 2006-08MY Kia Rio OCS recall matter. This update clarifies the chronology of the background and information that was previously provided to the agency related to this matter.

Should you have any questions related to this plan or its submission, please do not hesitate to contact me directly at <u>rbabcock@hatci.com</u> or (734) 337-2341.

Sincerely,

Robert Babcock

Robert Babcock Director, Certification and Compliance Affairs

Hyundai-Kia America Technical Center Inc. 6800 Geddes Road, Superior Township, MI 48198 TEL: 734-337-9499 FAX: 734-483-5919 www.hatci.com

HATCI is an authorized representative of both Hyundai Motor Company and Kia Motors Corporation; which are separate and distinct automotive manufacturers.

November 22, 2006	KMA sends Product Quality Technical Report to KMC
	regarding 4 OCS sensor mat inoperative incidents.
January 2, 2007	KMC advises KMA that a new OCS sensor mat is under
	development by the supplier.
September 7, 2007	Improved IEE seat mat introduced into production.
December 10, 2007	Further improved seat mat introduced into production.
March 11, 2009	KMA analyzes warranty claims for cushion assembly
	repairs for Rios produced between 2/1/2007 and 1/1/2009
	and determines that various nature, cause and operation
	codes are associated with the repairs. The warranty claims
	totaled 130.
March 12, 2009	KMA sends Product Quality Report to KMC regarding air
	bag light on for 2007-2009 Rio. Sensor mat is identified as
	source of issue due to cracking in serpentine printed circuit
	both pre and post 9/2007 production modification.
March 13, 2009	KMC advises KMA that the sensor mat design was
	changed as of December 10, 2007 production. KMA
	instructed by KMC follow normal repair procedures when
	it is necessary to replace mats in the field.
April 10, 2010	Based on an investigation of another vehicle issue under
	NHTSA request, Kia collected "peer" data, which included
	the 2007-2008 Rio. Kia provided documents reflecting
	2,041 warranty claims to NHTSA for the 2007-2008 Rio.
August 22, 2011	ODI advises KMA of concern that KMA field data
0 /	indicates a high repair trend for the 2007-2008 Rio and
	questions whether Rio underwent an OCS sensing logic
	change in about December 2007.
August 23, 2011	Second tier supplier IEE advises KMA that no logic change
0 /	has occurred and that warranty claims do not support field
	action.
August 23, 2011	KMA advises ODI that no logic change had occurred and
0 /	that warranty claims are based on physical issues related
	to the seat mat and KMA's preliminarily evaluation was
	that various nature and cause codes had been identified as
	the source of repairs.
September 13, 2011	KMA evaluates warranty and field data and reports
▲ , · · · ·	information to KMC. This also included additional
	information from the 2006MY and updated the data from
	April 2010. The updated information indicated 8,115
	warranty claims. No undesired front passenger airbag
	deployments identified. No injuries identified.
September 21, 2011	KMC reports information to first tier supplier, Hyundai
	Mobis.
December 15, 2011	Hyundai Mobis responds that no field action is warranted.
December 12, 2011	KMA recommends to KMC that Hyundai Mobis further
	consider field action due to warranty claims.
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December 28, 2011	KMC recommends to Hyundai Mobis that it further
,	consider field action due to warranty claims.
March 30, 2012	KMC and KMA decide to conduct further review of all Rio
	OCS information.
April 10, 2012	KMA completes update of warranty and field data for
-	review. No undesired front passenger airbag deployments
	nor injuries identified.
May 2-3, 2012	KMA meets with KMC to evaluate data and positions of
	Hyundai Mobis and IEE regarding possible field actions.
May 23, 2012	KMC decides that a recall pursuant to 49 CFR 573 is
	warranted.
	Symptom is air bag warning light on reports and repair is
	to replace passenger OCS seat mat. Warranty claims-
	9,234; field reports-5. No reports of undesired airbag
	deployments nor injuries.